

RateMyShift

Understand Your People, Elevate Your Workplace



What is RateMyShift?

A real-time workforce insight tool that helps health and social care teams spot pressure early, support staff effectively, and improve retention and patient safety



Dashboard: Identifiable assured connections

With a centralised dashboard, managers gain a real-time overview of team sentiment.

Quickly identify and prioritise one-to-one conversations based on shift ratings to address concerns proactively.

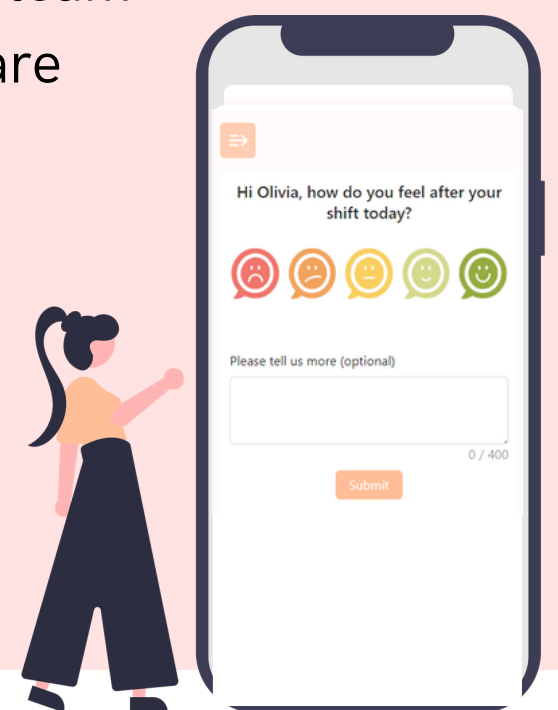
Open dialogue allows managers to capture actionable insights, which are logged and categorised thematically, providing clear evidence of conversations and actions taken.

Sentiment tracker

Track team sentiment effortlessly by simply asking how your staff feels after each shift.

Gain confidential, real-time insights into staff morale, giving your team an alternative platform to share their experiences.

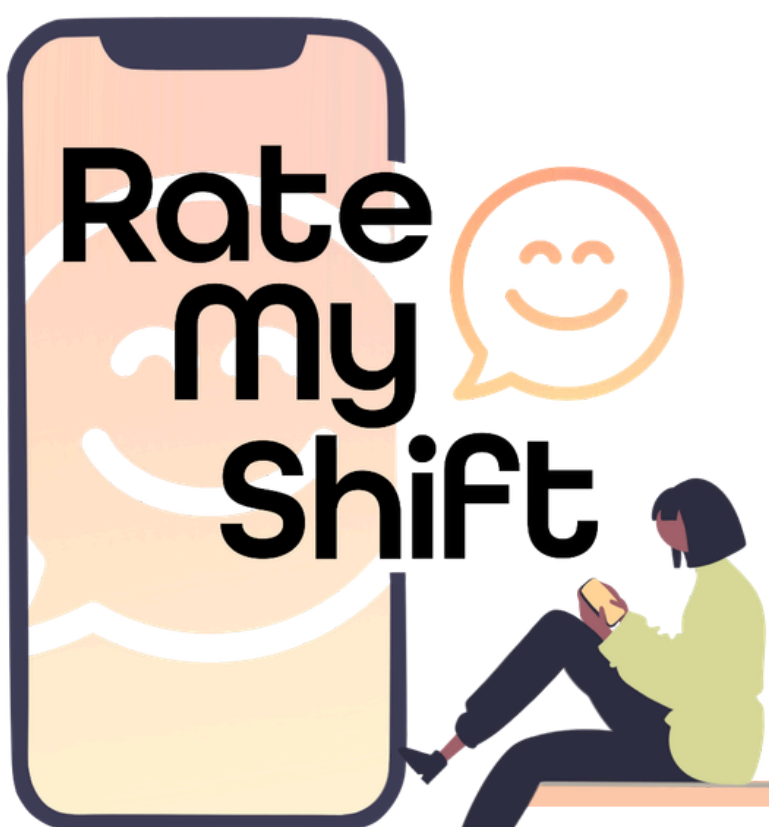
Identify what makes a great shift and spot the ones that need additional support before issues escalate.



Organisational oversight

The RateMyShift Senior Dashboard aggregates thematic data offering organisations a bird's-eye view of staff sentiment and support across teams.

Harness this data to drive proactive cultural, structural, and operational changes, while evidencing where support and improvements are provided to teams in real time. Assurance provided across your organisation.



Optimised Efficiency

Allocate support to pressure points. A proactive approach to resolution, ensuring issues are addressed before they escalate.



Supported Leadership & Learning culture

Strengthen compassionate leadership. Improves communication, team performance and relationships and enhances managerial effectiveness to deliver safe care.



Stronger Governance & Quality Assurance

Improve care quality and safety. Real-time, auditable insights for assurance and compliance. Continuously assess, monitor and improve quality and safety.



Long-Term Financial Impact

Lower reliance on temporary staff, reduction in psychological ill-health. Reduce absenteeism, turnover, and recruitment costs.



Stronger Workforce Well-being & Retention

Reduces absenteeism, turnover, and recruitment costs through resilience-building and structured leadership support.

What makes a great shift?

supportive *working together* **MANAGERS** **Teamwork** **stock**
CIVILITY *safe staffing* **patient FLOW** *tidy ward*
reassurance **good patient care** **KINDNESS** **HAPPY staff**
supported *adequate equipment* **POSITIVITY**



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Insight Testimonials:

"We have picked up issues that affect, or may affect everyone, that we would not otherwise be aware of. This has enabled us to work with colleagues to seek solutions and allowed us to support in the right places and focus on the things that really impacted colleagues at work. It meant that voices were heard, and action taken."

- Team Manager

"I use RateMyShift as part of my quality assurance data. It has allowed us to identify issues and define them. We have picked up things that we were not aware were happening and have been able to resolve them. This really supports 'you said, we did' in a tangible way"

- Team Lead

"RateMyShift is greatly appreciated. Our team managers discuss with us, and resolve our issues from when we need. Professionally, they help us to develop clinical skills. I feel we are given a choice and a chance to discuss how we are feeling with our seniors - I am so happy with the app."

- Team User

"RateMyShift has been a useful tool to capture Real Time data of how staff members are feeling. It allows staff another way to communicate with their managers as they know they will get follow-up conversation with anything that is rated Yellow/Orange and Red. The Staff who use the app find it a supportive tool as it highlights issues. I also feel it's important to capture data about the good days too."

- Team Lead



For more information, scan the QR code or please contact:
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