**The Toolkit**

**Structured Audit**

* Utilising key themes identified from the four initial questions. Individuals are empowered to expand and further consider the changes they believe need to be considered.
* Further develop into audit of systems and processes currently in use and challenge old ways of working.
* Findings and outcomes should be used to highlight areas of good practice which meet patient outcomes and those that do not.
* Rapid implementation of change should be made in accordance with the finding of initial reviews.
* Where the opportunity to implement new practice arises this should be done so but alongside robust audit of desired outcome before instigation of change and at regular intervals.

**Population Engagement**

* Working with population groups to identify how communication can be improved.
* Developing stewardship forums.
* Identification of desired patient outcomes for specific population groups.
* Planning care and service in collaboration with service users.

**Maximising Resources**

* Reducing duplication of services
* Reducing silo working
* Promoting collaborative working practice
* Cross sector working with social, private and voluntary service
* Promoting informal and self-care care closer to home right person, right place, right time.
* Developing value based healthcare.