

Quality Improvement Conference

Compassion as a compass for improvement

Tuesday 20 October 0900-1615

All presentations are via the zoom link below.

<https://eu01web.zoom.us/j/64561098429?pwd=VkFiaWFZTER4YTkvQW90UUIyR0g4Zz09>

All workshops are via separate zoom links – you need to register for these

www.southernhealth.nhs.uk/qiworkshops

We will be using Twitter throughout the event

@shft_transforms #compassioncompass

0900 – 0915	Welcome & Why compassion? – Sara Courtney, Deputy Director of Nursing and Clinical Lead for Quality Improvement
0915 – 0930	Using the technology – lead by Sophie Street, QI Team
0930 – 1000	What do we mean by Compassion?
1000 – 1010	Break
1010 – 1040	Keynote Speaker Bev Matthews Clinical Transformation Lead for NHS Horizons
1040 - 1045	Break
1045 - 1115	Interactive Workshops To book please go to www.southernhealth.nhs.uk/qiworkshops (Please note these are on separate zoom calls – details to follow) Select one from the following: <ul style="list-style-type: none"> • Ikigai – Reason for Being • Compassionate Leadership for Improvement • How can QI help deliver compassionate care? • Acting on Compassion using PDSA
1115 – 1120	Break
1120 – 1150	Interactive Workshops To book please go to www.southernhealth.nhs.uk/qiworkshops (Please note these are on separate zoom calls – details to follow) Select one from the following: <ul style="list-style-type: none"> • Ikigai – Reason for Being • Compassionate Leadership for Improvement • How can QI help deliver compassionate care? • Acting on Compassion using PDSA
1150 - 1200	Break
1200 - 1230	Just Do It – two presentations from Southern Health staff – to be confirmed.
1230 – 1300	Lunch – preceptorship posters
1300 – 1330	Ron Shields, Chief Executive, Southern Health NHS Foundation Trust
1330 – 1350	Carers, Compassion and Quality Improvement Amelia Abbott and Alex Clements
1350 – 1400	Break

OUR VALUES



1400 – 1430	<p>Keynote speaker Göran Henriks – CEO Qulturum, Sweden View Goran's preview video</p>
1430 – 1435	Break
1435 – 1520	<p>Interactive Workshop - ESTHER as your compass for compassion</p> <ul style="list-style-type: none"> • Nicoline Vackerberg, International Lead for “Esther Networks” • Anna Carlbom, former lead for Esther Networks at Kent County Council • Featuring Leigh Gentle as our patient story. <p>We are inviting you to participate in a digital ESTHER cafe. Together with you and a person with lived experience of healthcare we explore the possibilities of the ESTHER approach and the power of storytelling as a starting point to create improvements.</p> <p>For this session if you are able, please make yourself more comfortable, move to a sofa, grab yourself a cuppa and a biscuit as we aim to recreate a virtual cafe. You will be split into random “tables”</p> <p>View Nicoline's preview video</p>
1520 – 1525	Break
1525 – 1555	<p>Interactive Workshops To book please go to www.southernhealth.nhs.uk/qiworkshops (Please note these are on separate zoom calls – details to follow) Select one from the following:</p> <ul style="list-style-type: none"> • Compassion and the role of the Family Liaison Officer • Compassionate Leadership for Improvement • How can QI help deliver compassionate care? • Acting on Compassion using PDSA
1555 – 1600	Comfort break
1600 - 1615	Plenary – led by Sara Courtney

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