1. Improvement
* [Learning from patient safety incidents involving acutely sick adults in hospital assessment units in England and Wales: a mixed methods analysis for quality improvement](https://journals.sagepub.com/doi/full/10.1177/01410768211032589) (Journal of the Royal Society of Medicine, August 2021)
* [Reporting standards, outcomes and costs of quality improvement studies in Ireland: a scoping review](https://bmjopenquality.bmj.com/content/bmjqir/10/3/e001319.full.pdf) (BMJ Open Quality, August 2021)
* [Can pizza lead to sustainable quality improvement in the NHS?](https://nhsproviders.org/news-blogs/blogs/can-pizza-lead-to-sustainable-quality-improvement-in-the-nhs) (NHS Providers, August 2021)
* [Shaping the Transition to Whole System Quality: Examples from the Field](http://www.ihi.org/communities/blogs/shaping-the-transition-to-whole-system-quality-examples-from-the-field) (The Institute for Healthcare Improvement, August 2021)
* [Joy in Work Results-Oriented Learning Network Case Study: NorthShore University HealthSystem](http://www.ihi.org/Engage/collaboratives/joy-results/Documents/IHI_Joy-in-Work-ROLN_Case-Study_NorthShore-University-HealthSystem.pdf) (The Institute for Healthcare Improvement, August 2021)
* [The presence and potential impact of psychological safety in the healthcare setting: an evidence synthesis](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-021-06740-6) (BMC Health Services Research, August 2021)
* [Approaches to Measure Efficiency in Primary Care: A Systematic Literature Review](https://www.ncbi.nlm.nih.gov/pmc/articles/PMC8337146/) (Applied Health Economics and Health Policy, August 2021)
* [32 Business Process Improvement Examples to Guide Your Efforts](https://blog.kainexus.com/continuous-improvement/business-process-improvement/24-business-process-improvement-examples-to-prime-the-pump) (KaiNexus, August 2021)
1. Patient Involvement
* [Inclusive language in health and care: why the words we use matter](https://www.kingsfund.org.uk/blog/2021/08/inclusive-language-health-and-care) (The Kings Fund, August 2021)
* [Co-creation of practical “how-to guides” for patient engagement in key phases of medicines development—from theory to implementation](https://researchinvolvement.biomedcentral.com/track/pdf/10.1186/s40900-021-00294-x.pdf) (Research Involvement and Engagement, August 2021)
* [A first-hand experience of co-design in mental health service design: Opportunities, challenges, and lessons](https://onlinelibrary.wiley.com/doi/full/10.1111/inm.12925) (August 2021)
1. Strategy
* [Integrated Care Systems: Guidance](https://www.england.nhs.uk/publication/integrated-care-systems-guidance/) (NHS England, August 2020)
* [Guidance on the functions and governance of the integrated care board, and the model constitution](https://nhsproviders.org/media/691943/nhs-providers-next-day-briefing-integrated-care-board-governance-final.pdf) (NHS Providers, August 2021)
* [It’s not just about the front door of the hospital: lessons from the medical generalism in smaller hospitals study](https://www.nuffieldtrust.org.uk/news-item/it-s-not-just-about-the-front-door-of-the-hospital-lessons-from-the-medical-generalism-in-smaller-hospitals-study) (The Nuffield Trust, August 2021)
* [Ambitions for change: Improving healthcare in care homes](https://www.bgs.org.uk/sites/default/files/content/attachment/2021-08-09/BGS%20Ambitions%20for%20change%20-%20Improving%20healthcare%20in%20care%20homes.pdf) (The British Geriatrics Society, August 2021)
* [Waiting times for elective (non-urgent) treatment: referral to treatment (RTT)](https://www.kingsfund.org.uk/projects/nhs-in-a-nutshell/waiting-times-non-urgent-treatment) (The Kings Fund, August 2021)
* [Could NHS waiting lists really reach 13 million?](https://ifs.org.uk/publications/15557) (Institute for Fiscal Studies, August 2021)
* [Right time, right place: Urgent community-based care for older people](https://www.bgs.org.uk/sites/default/files/content/attachment/2021-08-17/BGS%20Right%20time%2C%20right%20place%20-%20Urgent%20community-based%20care%20for%20older%20people.pdf) (British Geriatrics Society, August 2021)
* [A system approach to the demand crunch](https://www.nhsconfed.org/publications/system-approach-demand-crunch) (NHS Confederation, August 2021)
* [Social care funding: complex but not impossible](https://www.nuffieldtrust.org.uk/news-item/social-care-funding-complex-but-not-impossible#raising-capital-floor-means-test-threshold) (The Nuffield Trust, August 2021)
* [Untapped? Understanding the mental health clinical support workforce](https://www.nuffieldtrust.org.uk/files/2021-08/clinical-support-workers-web.pdf) (The Nuffield Trust, August 2021)
* [The mental health workforce: challenges facing the NHS](https://www.nuffieldtrust.org.uk/news-item/the-mental-health-workforce-challenges-facing-the-nhs) (The Nuffield Trust, August 2021)
* [Five things we learnt from our work on the health and wellbeing of lower paid NHS staff](https://www.health.org.uk/news-and-comment/newsletter-features/five-things-we-learnt-from-our-work-on-the-health-and-wellbe) (The Health Foundation, August 2021)
* [Wizards of Oz? What the UK can learn from Australia’s healthcare system](https://iea.org.uk/wp-content/uploads/2021/08/DP102_WIZARDS-of-OZ_web.pdf) (Institute of Economic Affairs, August 2021)
* [Mirror, mirror 2021: Reflecting Poorly: Health Care in the U.S. compared to Other High-Income Countries](https://www.commonwealthfund.org/sites/default/files/2021-08/Schneider_Mirror_Mirror_2021.pdf) (Commonwealth Fund, August 2021)

1. COVID-19
* [The role of the ambulance sector in transforming services and coping with the long-term impact of Covid-19](https://nhsproviders.org/media/691897/rapid-response-report.pdf) (NHS Providers, August 2021)
* [Caring for hospital patients with COVID-19 Quality of care in England examined by case record review](https://www.rcplondon.ac.uk/projects/outputs/caring-hospital-patients-covid-19) (Royal College of Physicians, August 2021)
* [Transformations in the landscape of primary health care during Covid-19: themes from the European region](https://www.sciencedirect.com/science/article/pii/S0168851021002037) (Health Policy, August 2021)
* [Waiting for care: understanding the pandemic’s effects on people’s health and quality of life](https://www.health.org.uk/publications/long-reads/waiting-for-care) (The Health Foundation, August 2021)
* [The pandemic transformed how social care was delivered – and these changes could be here to stay](https://uk.sports.yahoo.com/news/pandemic-transformed-social-delivered-changes-141233683.html) (The Conversation, August 2021)
* [Responding to the needs of a diverse workforce and community during COVID-19](https://www.nhsemployers.org/case-studies/responding-needs-diverse-workforce-and-community-during-covid-19) (NHS Employers, August 2021)
* [Long Covid – The illness narratives](https://www.sciencedirect.com/science/article/pii/S0277953621006584?via%3Dihub) (Social Science & Medicine, August 2021)

5. Technology

* [What Good Looks Like framework](https://www.nhsx.nhs.uk/digitise-connect-transform/what-good-looks-like/what-good-looks-like-publication/) (NHSX, August 2021)
* [Who Pays for What proposals](https://www.nhsx.nhs.uk/digitise-connect-transform/who-pays-for-what/who-pays-for-what-proposals/) (NHSX, August 2021)
* [Royal Berkshire extends avatar-led interactive programme following pilot](https://www.digitalhealth.net/2021/08/avatars-assist-royal-berkshire-to-provide-health-info/) (Digital Health, August 2021)
* [Royal Wolverhampton NHS Trust and Babylon partner to deliver digital-first services](https://htn.co.uk/2021/08/17/royal-wolverhampton-nhs-trust-and-babylon-partner-to-deliver-digital-first-services/) (Health Tech Newspaper, August 2021)
* [Will an uptake in digital health services have implications on inequalities?](https://www.digitalhealth.net/2021/08/will-an-uptake-in-digital-health-services-have-implications-on-inequalities) (Digital Health, August 2021)
* [YouTube to add new features that help the public identify credible, trusted health information](https://htn.co.uk/2021/08/04/youtube-to-add-new-features-that-help-the-public-identify-credible-trusted-health-information/) (Health Tech Newspaper, August 2021)
* [Digital health is a vital tool: here’s how we can make it more sustainable](https://theconversation.com/digital-health-is-a-vital-tool-heres-how-we-can-make-it-more-sustainable-165633) (The Conversation, August 2021)

6. Awards, Events & Training

* [Technology & Data in 2030 - 9 September 2021](https://events.catalyst.nejm.org/events/technology-data-in-2030) (free virtual event, NEJM Catalyst)
* [Lean Fundamentals – 13 September - 7 November 2021](https://www.england.nhs.uk/sustainableimprovement/lean-online/lean-fundamentals/) (free virtual course, NHSE)
* [Getting Started with Large Scale Change 6 September - 17 October 2021](https://www.england.nhs.uk/sustainableimprovement/leading-large-scale-change/getting-started/) (free virtual course, NHSE)
* [Health Business Awards - Deadline 8 November 2021](https://awards.healthbusinessuk.net/)
* [Fab Change Day 2021 - 24 November 2021](https://fabnhsstuff.net/campaigns/fabchange21)
* [COVID-19: Psychological First Aid](https://www.futurelearn.com/courses/psychological-first-aid-covid-19) (free virtual course, Public Health England)
* [Collaborative Working in a Remote Team](https://www.futurelearn.com/courses/collaborative-working-in-a-remote-team) (free virtual course, University of Leeds)
* [Improvement Fundamentals](https://www.england.nhs.uk/sustainableimprovement/improvement-fundamentals/) (free ongoing virtual courses, NHSE)
* [Uplifting resources for the NHS from the NHS](https://library.nhs.uk/nhs-staff-and-learners/uplifting-resources/) (Health Education England)

