

SDEC, AAU & Short Stay patient flow huddles

Project aim

Establish patient flow huddles for SDEC, AAU and Short Stay to:

- enhance teamwork through communication and co-operative problem-solving
- share understanding of the focus and priorities for the day
- improve situational awareness of safety concerns.

Timeline for delivery

From: May 2021 **To:** Ongoing improvement

Tests for change

Introducing consistent huddles in SDEC to review patients and proactively communicate as a MDT to ascertain priorities and actions for the day.

Learning and next steps

The key learning from implementing these huddles is enhanced team-working and focus on priorities, empowering staff to take ownership and accountability



Project team

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Results

The safety huddles have resulted in:

- Reduced LOS in the department
- Meeting our average of 5 hours in line with national targets
- SDEC performance currently 53% against target of 33%
- Improved team morale
- Clear ownership of actions and understanding of priorities
- Improved performance (graph)
- Improved cross-functional working with medicine and surgery

