

# #Proud2bOps

## A Senior Operational Movement

**#Proud2bOps is a National Network of senior Operational leaders working within provider health and care organisations; community, acute, primary care, independent, voluntary and ambulance sectors.**

With members from a variety of industries, this supportive network offers Operational professionals the opportunity to come together and share best practice whilst developing themselves as leaders.

Born March 2017, the #Proud2bOps network has gone from strength to strength, with regular network sessions, workshops and the opportunity to contribute to national development and initiatives.

We are unique in that we are an independent network with a strong reputation. We pride ourselves on enhancing our leadership and connecting as leaders in a safe, inclusive and supportive way. Our sessions are based on the needs of our operational members.

With over 250 members nationally, over 30 interactive sessions and events held, I sincerely hope you recognise the opportunity and added value #Proud2bOps brings to the operational workforce, our partners and patients.

### Show that you're #Proud2bOps and get involved.

Emma Challans,  
Chair Proud2bOps  
Executive Director of  
Culture and Improvement



@emmachallans  
@proud2bOps  
@SFHFT



### Our Purpose:

#### is to...

...Allow colleagues a safe, supportive space in which to take time out from your day job. Because-yes-you can!

...A time to listen, reflect, learn and have conversations with peers.

### Our Aims:

#### are to...

... give ourselves permission to develop as an operational leader

...increase confidence and break the loneliness felt in the role

...celebrate successes and support recognition

...offer support and engagement and model leadership values

...share stories and ideas

...reduce duplication, waste and

...influence system thinking and local area development through local and national partnerships

...provide a forum of operational expert leaders and as a trusted national consultative body

...design and introduce an operational manager 'kite mark'

...enhance the capability and capacity of operational managers

Leading with our partners:



ResourceBank



NHS England and NHS Improvement



# 100% of respondents recommend Proud2bOps to others

2019 Independent Survey: ResourceBank

## 7th April 2020 - Responding to Covid-19

### Delivered via Zoom

In response to covid-19, we will utilise liberating structures to support a safe space and time out for operational members to share, reflect and learn ways peers are managing Covid-19.

## 29th April - Leadership and Well-being

### Delivered via Zoom

Facilitated session dedicated to Leadership and taking care of self during Covid-19. Together members an invited operational colleagues will be supported to look into personal needs, leadership styles and using tools and techniques to support leading and caring through Covid.

## 19th May - Recovery and Restoration

### Delivered via Zoom

As we swiftly move into 'recovery and restoration' across health and care services, there is an opportunity to share operational approaches to restart, reform and reset. There is also the opportunity to discuss and explore options in structure and governance of operational plans and delivery.

## 27th May - Operations and Quality Improvement leading the way...

### Delivered via Zoom

In this session we will collaborate with Improvement experts and Operational peers in learning how operations and improvement has been at the forefront of our response to Covid-19.

Together we will explore what we have learnt, what we will keep and what this means in our recovery / reset of Covid-19. In collaboration with AQuA, Manchester University, Q-members.

## 2nd July - COVID 19 & Race Inequalities: what next for NHS Leaders?

### Delivered via MS Teams

A conversation with Claire Panniker, Chief Executive, Mid and South Essex NHS Foundation Trust.

Following the publication by PHE on the review into the disproportionate effect of Covid-19 on BAME staff, and the death of George Floyd, NHS organisations put out statements in recognition of the issues, including NHS Chief Executive Sir Simon Stevens. Question is, after the speeches and statements, what next for NHS Leaders?

## 16 July - NHSE/I Strategic Operations and Improvement

### Delivered via MS Teams

We are joined by Amanda Pritchard, Chief Operating Officer and Hugh McCaughey, National Chief of Improvement from NHSE/I.

## 4th August – Proud2bOps invites NHS Confederation

### Delivered via MS Teams

NHS Confederation is leading work exploring how organisations are putting non-COVID services back in, the issues that they are finding, and the impact on capacity. Opportunity to learn, share and influence developments.

## 18th August – 'Reverse Mentoring' Stacy Johnson, Associate Professor, School of Health Sciences, UoN

Following our race inequalities session in July, we are joined by Stacy Johnson to share and discuss with members the opportunity and value from reverse mentoring. We will also have the opportunity to hear from an operational member and mentor on their recent experience of reverse mentoring. **See next page...**

## JOINING the MOVEMENT...

**#Proud2bOps is FREE to join.** We are a member network and we use various communication platforms to keep connected with each other. **Email, Slack, Zoom, Face to Face** and...picking up the **Phone** and **WhatsApp!** - *Operational managers need numerous ways to keep connected!*

If you would like to learn more and join #Proud2bOps please get in touch:

<https://www.sfh-tr.nhs.uk/for-health-professionals/proud2bops/>

Email: [sfh-tr.proud2bops@nhs.net](mailto:sfh-tr.proud2bops@nhs.net)

Twitter: [@emmachallans](https://twitter.com/emmachallans) [@proud2bops](https://twitter.com/proud2bops) [@SFHFT](https://twitter.com/SFHFT)

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## Proud2bOps 2020/21 sessions

### 8<sup>th</sup> September – Proud2bOps invites Amanda Pritchard, Chief Operating Officer, NHSE/I

#### Delivered via MS Teams

We are joined by Amanda Pritchard for her personal views, national updates and what the future looks like for operational leaders and providers organisations.

### September-November – BECOME Transformational Coaching Programme **(SOLD OUT)**

A series of four 1.5hr sessions focussed on: Leadership, Values and Behaviours:

**Session 1:** Culture and values.

**Session 2:** Behaviours and choices.

**Session 3:** Values based communication.

**Session 4:** Compassionate leadership and resilience.

**BECOME Transformational Coaching Programme is running on:**

**Session 1:** 24<sup>th</sup> Sept: 2-3.30

**Session 2:** 15<sup>th</sup> October: 9.30-11

**Session 3:** 29<sup>th</sup> October: 2-3.30

**Session 4:** 12<sup>th</sup> Nov: 9.30-11

### 29<sup>th</sup> September – NHS Innovation Accelerator

#### Delivered via MS Teams

Transforming Systems, a National Innovation Accelerator approved organisation are actively seeking anchor partners for their Elective & Command modules.

### October

NHS People Plan

### 26<sup>th</sup> November – Operational Teams: How to create a Happy, Productive Workplace

Join this highly interactive online session with Henry Stewart, Chief Happiness Officer of Happy. Explore when people work at their best, discover the most important behaviour of managers and leave with tips on how to create a workplace based on trust and freedom.

### 10<sup>th</sup> December - Voluntary, Community and Social Enterprises and Integrated Service Providers

#### Delivered via MS Teams

'Who are Your Partners' A conversation with Voluntary, Community and Social Enterprise (VCSE) leaders each presenting a case study of primary and secondary care integrated services from the South, Midlands and North.

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