

# End of life education

## Project aim

Timely identification of patients approaching end of life and to ensure patients die in the appropriate place compassionately and without unnecessary delays

Improving this aspect of care will have an indirect benefit of improving our mortality rates through the accurate recording of expected deaths



## Project team

- **Sam Taylor** – Education Facilitator for End of life
- **Gill Hutchinson** – Lead Nurse for SPCT and End of life
- **Quality First Team**

## Timeline for delivery

**From:** January 2021

**To:** December 2021

## Measures

- Improved compliance with recording PPD on NerveCentre
- Time from assessment for fast track to actual transfer of care
- Increase number of patients discharged with a PEACE document
- Staff attending SAGE and THYME communication skills training
- Number of Youtube views

## Results

- YouTube videos developed and uploaded on the trusts YouTube portal on a wide range of subjects including ACP, Documentation, Symptom management
- Mandatory e-training has been developed with an external provider to support trust-wide clinical learning.
- A acceptance criteria for hospices has been developed and clarified.
- Implementation of electronic recording of PPD\PPC
- Link CNS to each ward for 'in the moment' teaching

## Tests for change

- Individual care plan monthly audits
- Staff Survey – to understand their learning needs
- Train the trainer approach to Sage and Thyme
- Updated training on wards and departments

## Learning and next steps

- More learning resources available to staff in a wide range of media - variety is important!
- Increased presence and availability of SPCT staff.
- The importance of collaborative working

