

# Who's who in Paediatric ED?

## Project aim

To quickly highlight to all those working within the unit who is responsible for each task and ensure that all information gets communicated through the shift coordinator.

## Timeline for delivery

From: July 2019

To: Continuing Practice

## Measures

Positive feedback from general public especially as able to directly communicate with the shift co-ordinator for example.  
Nurse in charge gets recognition and addressed by MDT to ensure aware of plans for the patients, then can allocate jobs  
Reduction in duplication of jobs i.e. bed booking  
Improved communication/relationships with other unit areas

## Tests for change

Improved time to triage with the staging system-one person allocated to complete stage 2-pre triage observations:

- Improves flow within the department
- Ensures high acuity patients are escalated to the NIC/Medical team for early intervention



## Project team

Paediatric ED  
Team



## Results

- Improved organisation across the department
- Better dissemination of tasks
- Easier to delegate
- Right person completing the most appropriate task for skill set
- Better, more productive management of time
- Team awareness of allocated jobs-improves morale- job/task satisfaction
- Pleasant working environment and atmosphere

## Learning and next steps

Defiantly to be continued and remain imbedded into daily practice, this has been very well received by the ED team members, the MDT and the public. As our team grows we can evaluate the tasks and highlight areas for development...

