



Improving our junior doctor's experience at work



The Princess Alexandra
Hospital
NHS Trust

Project Aim:

To improve the experience of our doctor trainees by meeting the GMC and HEE standards and seeing an improvement in the next GMC survey responses.

Timeline for delivery

From: November 22 To: August 23

Tests for change

- Improve difficult airway equipment in ED availability
- Develop and implement Too Tired to Drive Process for junior doctors
- Improve inductions for trainees
- Up to date clinical escalation processes available
- Listening events

Project team

Medical Education Team
Divisions
Medical Director
Quality First Team

Measures

- Trainee feedback
- GMC and HEE feedback

Results

- Collaborative working with ED and anaesthetics
- Too Tired To Drive process ratified, in place and in use
- Induction champions in place to develop updated and robust inductions for trainees
- Medicine escalation process available and work on other Divisions in progress
- Listening events carried out and feedback shared with relevant teams
- We had the highest GMC survey trainee response rate in the region (75%)
- In the GMC survey, 64% of departments had an increase in both 'induction' and 'overall satisfaction' ratings

Next steps

- Robust process for replacing used ED resuscitation equipment being explored by ED and resuscitation team
- Sharing of improvements to junior doctors
- Outstanding escalation processes to be agreed and shared with junior doctors
- Standardised inductions to be available for all junior doctors



modern • integrated • outstanding

patient at heart • everyday excellence • creative collaboration