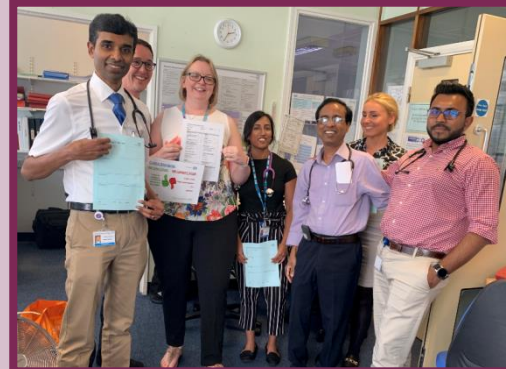


Recording of care

Project aim

The aim of this project is to improve the recording and capture of patient co-morbidities, diagnosis and the care delivered during a patient's episode of care. This will contribute to improving the Trust's Hospital Standardised Mortality Ratio by accurately reflecting what our expected number of deaths should be given our patient mix, basket of diagnosis and treatments.



Project team

- Hannah Anderson (Project Lead)
- Dr. Ganesh Arunachalam (Clinical Project Lead)
- Dr John Wye (ST3 doctor)
- Dr Rosalie Lear (Junior Doctor)
- Trevor Smith (Exec Sponsor), Dr. Fiona Hikmet, Jacqui Featherstone and Julie Matthews (Programme Triumvirate)

Timeline for delivery

From: February 2019

To: March 2020

Measures

The project will improve our clinicians' awareness, understanding and knowledge and as a consequence their recording of care practices. The following three measures have been prioritised in addition to depth of coding (Dr. Foster):

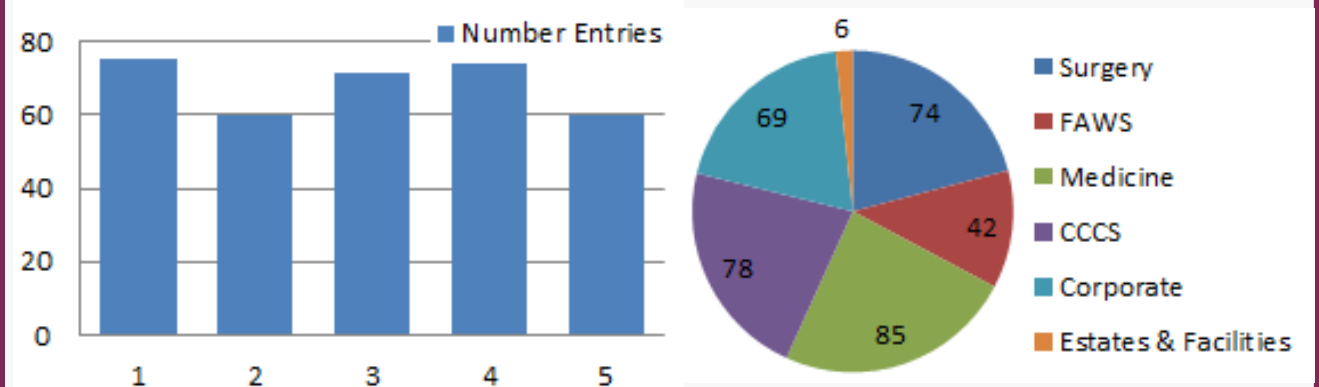
- Audit the levels of completion of comorbidities in patient assessment tools.
- Assessing the number of completed summary records across medical (non-elective) wards.
- Junior doctors auditing the summary care record to gain an understanding of the quality of documentation better.

Tests of change (actions taken):

- Introduced a mandatory field for comorbidities in Electronic Patient Notes (Cosmic)
- Raising awareness at national coding week
- Coding educational sessions on the Foundation Year induction
- Dr Foster educational sessions for clinicians planned for 23rd September
- Educational sessions at key clinical educational forums
- Coding Quiz to increase awareness of the importance of coding

Coding Quiz

Number of participants and split by healthcare group or department:



Learning and next steps

- We have learnt, that medical engagement is key to driving improvement and once medical colleagues appreciated and understand that recording care accurately is important for patient care quality as well as the financial income for the organisation.
- Our next steps, will be on targeting efforts around first episode of care encouraging all specialities to raising standards of recording in assessment units.

