

Improvement Partnership

Project aim

The 'Improvement Partnership' was established as a method of enrolling, involving and developing our staff, so they are supported and motivated to make the changes they want to see for the benefit of our patients, staff and wider community.

As well as to continue facilitating leading change and leading projects sessions, for 2018/19 part of the teams focus was to schedule action learning sets, celebration events and to establish a network meeting for all Improvement Partners across the Trust to come together on a regular basis. The aim of this year has been to train and engage more staff to empower them to deliver quality improvement at PAHT.



Project team

- Our Improvement Partners
- Carly Elliott – Project Office Manager
- Robbie Ayers – Deputy Director
- Taylor Higgitt – Project support
- Quality First Team

Results

- 264 members of staff have attended Leading Change since 2017.
- 136 member of staff have attended Leading Projects since 2017.
- 16 members of staff have attended the first two Action Learning Sets in June & July 2019.
- There are 25 Improvement Partners at PAHT.
- Over 100 quality Improvement projects now published in poster format

Timeline for delivery

From: August 2018

To: March 2020

Measures

- Surveys have been created on survey monkey for staff attending leading change, leading projects and action learning sets to assess the delivery of these training sessions.
- The number of staff attending training sessions will also be used as a measure of this project.
- The number of Improvement Partners across PAHT will also be used as a measure.

Learning and next steps

Staff have been trained on how to deliver and manage quality improvement projects across the Trust and 25 members of staff have become Improvement Partners.

Next steps will be to:

- Continue to deliver training sessions and empower staff to deliver quality improvements across the Trust.
- Quality improvement to be delivered at the Trust staff induction
- To hold and attend partnership events with the STP
- To launch the Quality First website

