Our top 3 reads

* [Nursing and Midwifery COVID-19 Catalogue of Change](https://www.england.nhs.uk/nursingmidwifery/shared-governance-and-collective-leadership/sdm/nursing-covid-19-catalogue-of-change/)(NHSE, October 2020 & ongoing)
* [Skills for collaborative change - tool](https://q.health.org.uk/resource/skills-for-collaborative-change/) (Q Community, Sept 2020)
* [Evidence 4 Quality Improvement Pinterest Boards](https://www.pinterest.co.uk/E4QI/boards/)

Improvement

* [Nursing and Midwifery COVID-19 Catalogue of Change – Learning Case Studies](https://www.england.nhs.uk/nursingmidwifery/shared-governance-and-collective-leadership/sdm/nursing-covid-19-catalogue-of-change/) (NHSE, Oct 2020 & ongoing)
* [*FUN* process mapping video: making a jam sandwich!](https://twitter.com/i/status/1313587567137370113) (Miss Reeves, Oct 2020)
* [Adopting innovation: investing in skills at the NHS front line](https://www.health.org.uk/news-and-comment/blogs/adopting-innovation-investing-in-skills-at-the-nhs-front-line) (The Health Foundation, Oct 2020)
* [What influences improvement processes in healthcare? A rapid evidence review](https://www.rand.org/pubs/research_reports/RRA440-1.html) (RAND Corporation, Sept 2020)
* [Health Equity Assessment Tool (HEAT): executive summary](https://www.gov.uk/government/publications/health-equity-assessment-tool-heat/health-equity-assessment-tool-heat-executive-summary) (Public Health England, Sept 2020)
* [Make Your Data Insights Visually Consumable](https://sloanreview.mit.edu/article/make-your-data-insights-visually-consumable/?og=Home+Infinite) (MIT Sloan, Oct 2020)
* [How are people’s mental health needs met in acute hospitals, and how can this be improved?](https://www.cqc.org.uk/sites/default/files/20201016b_AMSAT_report.pdf) (CQC, Oct 2020)
* [Skills for collaborative change - tool](https://q.health.org.uk/resource/skills-for-collaborative-change/) (Q Community, Sept 2020)
* [What influences improvement processes in healthcare?](https://www.rand.org/content/dam/rand/pubs/research_reports/RRA400/RRA440-1/RAND_RRA440-1.pdf) (RAND, Sept 2020)
* [Teams of healthcare professionals from a wide range of disciplines and pay grades are most effective at delivering improvements in patients’ experiences](https://evidence.nihr.ac.uk/alert/teams-of-healthcare-professionals-from-a-wide-range-of-disciplines-and-pay-grades-are-most-effective-at-delivering-improvements-in-patients-experiences/) (NIHR, Sept 2020)
* [Six problem-solving mindsets for very uncertain times](https://www.mckinsey.com/business-functions/strategy-and-corporate-finance/our-insights/six-problem-solving-mindsets-for-very-uncertain-times) (McKinsey Quarterly, Sept 2020)
* [Top-down clarity, bottom-up agency: fading freedoms or here to stay?](https://www.health.org.uk/news-and-comment/blogs/top-down-clarity-bottom-up-agency-fading-freedoms-or-here-to-stay) (The Health Foundation, Sept 2020)
* [Competencies to promote collaboration between primary and secondary care doctors: an integrative review](https://bmcfampract.biomedcentral.com/track/pdf/10.1186/s12875-020-01234-6) (BMC Family Practice, Sept 2020)
* [Hospital admissions after vertical integration of general practices with an acute hospital: a retrospective synthetic matched controlled database study](https://bjgp.org/content/bjgp/early/2020/09/07/bjgp20X712613.full.pdf) (British Journal of General Practice, Sept 2020)
* [Evidence 4 Quality Improvement Pinterest Boards](https://www.pinterest.co.uk/E4QI/boards/)

COVID-19

* [Providers deliver: resilient and resourceful through Covid-19](https://nhsproviders.org/providers-deliver-resilient-and-resourceful-through-covid-19) (NHS Providers, Oct 2020)
* [John Oldham: No turning back from service redesigns in light of Covid-19](https://blogs.bmj.com/bmj/2020/10/02/john-oldham-no-turning-back-from-service-redesigns-in-light-of-covid-19/) (BMJ Opinion, Oct 2020)
* [The Great Covid-Driven Teamwork Divide](https://knowledge.insead.edu/blog/insead-blog/the-great-covid-driven-teamwork-divide-15391) (INSEAD Knowledge, Oct 2020)
* [Delivering core NHS and care services during the pandemic and beyond](https://publications.parliament.uk/pa/cm5801/cmselect/cmhealth/320/32002.htm) (Health and Social Care Select Committee, Oct 2020)
* [Stories of the COVID crisis](https://covidstories.ihi.org/) (IHI, Oct 2020)
* [Project reset in emergency medicine: Patient FIRST](https://www.cqc.org.uk/sites/default/files/20201001-Patient-FIRST.pdf) (CQC, Oct 2020)
* [Covid-19 and the health and care workforce: supporting our greatest asset](https://www.nhsconfed.org/-/media/Confederation/Files/Publications/Documents/REPORT_NHS-Reset_COVID-19-and-the-health-and-care-workforce.pdf) (NHS Confederation, Sept 2020)
* [Understanding and sustaining the health care service shifts accelerated by COVID-19](https://www.health.org.uk/publications/long-reads/understanding-and-sustaining-the-health-care-service-shifts-accelerated-by-COVID-19) (The Health Foundation, Sept 2020)
* [AHSN Network Digital & AI Reset Report Lessons and legacy from the COVID-19 pandemic in health and care](https://www.ahsnnetwork.com/wp-content/uploads/2020/09/The-AHSN-Network-Digital-and-AI-Report.pdf) (AHSN Network, Sept 2020)
* [Pandemic patient experience: UK patient experience of health, care and other support during the Covid-19 pandemic](https://www.patients-association.org.uk/Handlers/Download.ashx?IDMF=2fdaa424-8248-4743-a4d5-fe1d3f403d20) (The Patient Association, Sept 2020)
* [Lessons learnt from easing COVID-19 restrictions: an analysis of countries and regions in Asia Pacific and Europe](https://www.thelancet.com/journals/lancet/article/PIIS0140-6736%2820%2932007-9/fulltext) (The Lancet, Sept 2020)
* [London Covid-19 Deliberation: REPORT – insights and expectations from a deliberation with Londoners](https://mcusercontent.com/ec5dea9536bde16d5a3153530/files/51e99eca-9b1f-4633-8335-6ca93be9eac7/NHS_London_Covid19_dialogue_and_deliberation_MASTER_REPORT_FINAL_061020_2_.pdf) (Imperial Health Care Partners & IPSOS MORI, Sept 2020)

Patient Experience

* [Development, implementation and evaluation of an online course on evidence-based healthcare for consumers](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-020-05759-5) (BMC Health Services Research, Oct 2020)
* [The courage of compassion: Supporting nurses and midwives to deliver high-quality care](https://www.kingsfund.org.uk/publications/courage-compassion-supporting-nurses-midwives) (The Kings Fund, Sept 2020)
* [Care during covid-19 must be humane and person centred](https://www.bmj.com/content/370/bmj.m3483) (BMJ, Sept 2020)

State of the NHS

* [The bigger picture: learning from 2 decades of changing NHS care in England](https://www.health.org.uk/publications/reports/the-bigger-picture) (The Health Foundation, Oct 2020)
* [NHS workforce - Part of The NHS in a nutshell](https://www.kingsfund.org.uk/projects/nhs-in-a-nutshell/nhs-workforce) (The Kings Fund, Oct 2020)
* [The state of health care and adult social care in England 2019/20](https://www.cqc.org.uk/sites/default/files/20201016_stateofcare1920_fullreport.pdf) (CQC, Oct 2020)

Technology

* [The next generation of NHS innovation- embracing the digital revolution](https://digital.nhs.uk/news-and-events/news/sarah-wilkinson-keynote-ppp) (NHS Digital, Oct 2020)
* [To Build More-Inclusive Technology, Change Your Design](https://hbr.org/2020/10/to-build-more-inclusive-technology-change-your-design-process) Process (Harvard Business Review, Oct 2020)
* [‘Excel-gate’ highlights need for ‘quality technical capability’ in NHS](https://www.digitalhealth.net/2020/10/excel-gate-highlights-need-for-quality-technical-capability-in-nhs/) (Digital Health, Oct 2020)
* [UK hospitals launch iPhone app for medical records](https://www.healthcareglobal.com/digital-healthcare/uk-hospitals-launch-iphone-app-medical-records) (Healthcare, Oct 2020)
* [An uncomfortable truth: digital isn’t perfect, but neither is face-to-face](https://www.kingsfund.org.uk/blog/2020/09/digital-care-not-perfect-neither-is-face-face) (The Kings Fund, Sept 2020)
* [Digital tech has health benefits for dementia patients, project finds](http://www.pharmatimes.com/news/digital_tech_has_health_benefits_for_dementia_patients%2C_project_finds_1351078) (PharmaTimes, Sept 2020)
* [Digital and face-to-face consultations: finding the right balance](https://www.nuffieldtrust.org.uk/news-item/digital-and-face-to-face-consultations-finding-the-right-balance) (Nuffield Trust, Sept 2020)
* [A systematic scoping review of change management practices used for telemedicine service implementations](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-020-05657-w) (BMC Health Services Research, Sept 2020)
* [Connecting Services, Transforming Lives: The Benefits of Technology Enabled Care Services](https://www.tunstall.co.uk/siteassets/uk/reports/ppp-tunstall-report-920.pdf) (Public Policy Institute & Tunstall Healthcare, Sept 2020)
* [An uncomfortable truth: digital isn’t perfect, but neither is face-to-face](https://www.kingsfund.org.uk/blog/2020/09/digital-care-not-perfect-neither-is-face-face) (King’s Fund, Sept 2020)

Events & Training

* [Collaborative Working in a Remote Team](https://www.futurelearn.com/courses/collaborative-working-in-a-remote-team) (free e-learning, University of Leeds)
* [The NHS Explained: How the Health System in England Really Works](https://www.futurelearn.com/courses/the-nhs-explained) (free online, The Kings Fund)
* [Improvement Fundamentals](https://www.england.nhs.uk/sustainableimprovement/improvement-fundamentals/) (ongoing virtual courses, NHSE)
* [Self-Care Week](http://www.selfcareforum.org/events/self-care-week/) – resources here, 16-22 November 2020
* [Q community event 2020](https://q.health.org.uk/event/q-community-event-2020/), 18-19 November 2020 (free, online)
* [THIS Space](https://www.thisinstitute.cam.ac.uk/events/this-space-2020/), 25 November 2020 (free online, THIS.Institute)

