

1. Improvement – Articles (ordered alphabetically by journal title)

- [Fidelity and the impact of patient safety huddles on teamwork and safety culture: an evaluation of the Huddle Up for Safer Healthcare \(HUSH\) project](#) (BMC Health Services Research, October 2021)
- [Improving mental health care transitions through information capture during admission to inpatient mental health services: a quality improvement study](#) (BMC Health Services Research, October 2021)
- [A decade of commitment to hospital quality of care: overview of and perceptions on multicomponent quality improvement policies involving accreditation, public reporting, inspection and pay-for-performance](#) (BMC Health Services Research, September 2021)
- [To improve quality, leverage design](#) (BMJ Quality & Safety, September 2021)
- [Flip the Triangle: using quality improvement methods to embed a positive behaviour support approach on a medium secure forensic ward for men with intellectual disabilities](#) (BMJ Open Quality, October 2021)
- [Harnessing the full potential of hospital-based data to support surgical quality improvement](#) (BMJ Open Quality, October 2021)
- [Effectiveness of customised safety intervention programmes to increase the safety culture of hospital staff](#) (BMJ Open Quality, September 2021)
- [Improving hospital flow 'Ensiab Project'](#) (BMJ Open Quality, September 2021)
- [Are quality improvement plans perceived to improve the quality of primary care in Ontario?](#) (Canadian Family Physician, October 2021)
- [Development, characteristics and impact of quality improvement casebooks: a scoping review](#) (Health Research Policy and Systems, September 2021)
- [A novel conceptual approach to lean: Value, psychological conditions for engagement with work and perceived organisational support in hospital care](#) (International Journal for Quality in Health Care, October 2021)
- [Improving Quality in Primary Care: A Model for Change](#) (International Journal of Business and Management Research, September 2021)
- [Use of Lean Healthcare to Improve Hospital Throughput and Reduce LOS](#) (Pediatric Quality & Safety, September 2021)
- [A hospital-based mixed-methods observational study to evaluate a hip and knee replacement quality improvement project](#) (The TQM Journal, September 2021)

2. Improvement – Other resources

- [Agility: the missing ingredient for NHS productivity](#) (The Health Foundation, October 2021)
- [Leveraging technology to support mentorship and coaching](#) (Institute for Healthcare Improvement, October 2021)
- [Putting patient flow to the test during times of uncertainty](#) (Institute for Healthcare Improvement, October 2021)
- [Berwick Looks Back: IHI Ideas and Innovations](#) (Institute for Healthcare Improvement, October 2021)
- [What every board member needs to know about improvement and quality assurance](#) (Good Governance Institute and Perfect Ward, September 2021)
- [Spread and adoption](#) (NHS Horizons, September 2021)

3. Patient Involvement

- [Listening to the Patient Voice and Learning from the Patient Experience](#) (ASA Monitor, October 2021)
- [Improving transparent team communication with the 'Glass Door' decal communication tool: a mixed methods analysis of family and staff perspectives](#) (BMJ Open Quality, September 2021)
- [A Patient-Centered Design Thinking Workshop to Improve Patient-Provider Communication in Cardiovascular Medicine](#) (Journal of Patient Experience, October 2021)
- [Helping the Measurement of Patient Experience Catch Up with the Experience Itself](#) (Journal of Patient Experience, October 2021)
- [Can You Hear Me Now? Effects of Patient-Centered Communication With Young Adults Aged 26 to 39](#) (Journal of Patient Experience, September 2021)
- [Patient experience from the vantage point of a hospitalized patient safety expert: a personal commentary](#) (Patient Safety in Surgery, October 2021)

4. Integrated Care

- [Better together: a public health model for mentally healthier integrated care systems](#) (Centre for Mental Health, October 2021)
- [Integrated care partnership engagement document: integrated care system implementation](#) (Department of Health and Social Care, September 2021)
- [Solving the puzzle: delivering on the promise of integration in health and care](#) (Institute for Public Policy Research, September 2021)
- [Non-executive directors and integrated care systems: what good looks like](#) (NHS Confederation, September 2021)
- [Integrated care: our position](#) (The Kings Fund, October 2021)
- [Integrated care systems: how will they work under the Health and Care Bill?](#) (The Kings Fund, October 2021)
- [The value of investing in social care](#) (The Kings Fund, October 2021)

5. Strategy

- [The impact of hospital accreditation on the quality of healthcare: a systematic literature review](#) (BMC Health Services Research, October 2021)
- [State of care 2020/2021](#) (Care Quality Commission, October 2021)
- [The disease of disparity: a blueprint to make progress on health inequalities in England](#) (Institute for Public Policy Research, October 2021)
- [Building frontiers](#) (National Association of Primary Care, October 2021)
- [Making better use of voluntary sector data and intelligence in health service planning](#) (NAVCA, September 2021)
- [Evolving regulation and oversight in a systems world](#) (NHS Providers, October 2021)
- [Five key principles for regulation and oversight in systems world: the direction of travel](#) (NHS Providers, October 2021)
- [Injustice? Towards a better understanding of health care access challenges for prisoners](#) (Nuffield Trust, October 2021)
- [The new GP plan is much better than the headlines suggest- but it's only the beginning](#) (Nuffield Trust, October 2021)
- [COP26 Special Report: the health argument for climate action](#) (WHO, October 2021)

6. COVID-19

- [What has been the impact of Covid-19 across the UK countries?](#) (Nuffield Trust, October 2021)
- [Coronavirus: lessons learned to date](#) (The House of Commons Science and Technology Committee and Health and Social Care Committee, September 2021)
- [Directors of public health and the Covid-19 pandemic: 'A year like no other'](#) (The Kings Fund, September 2021)

7. Technology

- [Virtual phone clinics in orthopaedics: evaluation of clinical application and sustainability](#) (BMJ Open Quality, October 2021)
- [Patient perspective: Lessons doctors can learn from coaches and athletes to improve patient outcomes using digital technologies](#) (Cardiovascular Digital Health Journal, October 2021)
- [Expanding Video Consultation Services at Pace and Scale in Scotland During the COVID-19 Pandemic: National Mixed Methods Case Study](#) (Journal of Medical Internet Research, October 2021)
- [Digital Clinical Safety Strategy](#) (NHSX, September 2021)
- [6 practical lessons for implementing technology in domiciliary care: learning for commissioners and policy makers](#) (Nuffield Trust, September 2021)
- [How to put users at the heart of digital transformation](#) (Raconteur, October 2021)

8. Awards, Events & Training

- [Transforming care for people with long-term conditions: the role of partnership working](#) (free virtual event, The Kings Fund)
- #UKMedLibs Tweetchat on using evidence for Improvement – 17 November 2021, 12.30-1.30
- [Fab Change Day 2021 - 24 November 2021](#)
- [Q Webinar Wessex Academic Health Science Network – 30 November 2021](#) (free online webinar)
- [Collaborative Working in a Remote Team](#) (free virtual course, University of Leeds)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)



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We simply ask that you keep the Somerset NHS FT logo on it and acknowledge @andreadgibbons and @improvjess as the creators.