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## 1. Improvement

- [Quality Improvement Made Simple](#) (The Health Foundation, April 2021)
- [Process mapping in healthcare: a systematic review](#) (BMC Health Services Research, April 2021)
- [Approach to authorship for quality improvement and implementation research](#) (BMJ Quality & Safety, April 2021)
- [Testing Pediatric Emergency Telemedicine Implementation Strategies Using Quality Improvement Methods](#) (Telemedicine and e-Health, April 2021)
- [Implementation of a Rapid Post-Code Debrief Quality Improvement Project in a Community Emergency Department Setting](#) (SMRJ, April 2021)
- [Project Console: a quality improvement initiative for neonatal abstinence syndrome in a children's hospital level IV neonatal intensive care unit](#) (BMJ Open Quality, April 2021)
- [Service and staff recovery: how can improvement help?](#) (Q Community, April 2021)

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## 2. COVID-19 & Strategy

- [Assessing England's response to Covid-19: a framework](#) (The Kings Fund, April 2021)
- [Longer waits, missing patients and catching up: How is elective care in England coping with the continuing impact of COVID-19?](#) (The Health Foundation, April 2021)
- [Integrated care systems explained: making sense of the new NHS structure](#) (NHS Providers, April 2021)
- [What is happening to life expectancy in England?](#) (The Kings Fund, April 2021)
- [The road to renewal: five priorities for health and care](#) (The Kings Fund, April 2021)
- [Developing place-based partnerships: The foundation of effective integrated care systems](#) (The Kings Fund, April 2021)
- [Remote care for mental health: qualitative study with service users, carers and staff during the COVID-19 pandemic](#) (BMJ Open, April 2021)
- [Grass-roots junior doctor communication network in response to the COVID-19 pandemic: a service evaluation](#) (BMJ Open Quality, April 2021)
- [Leveraging community partnerships to navigate COVID-19](#) (Institute for Healthcare Improvement, April 2021)

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## 3. Patient Involvement

- [Beyond the Survey: Engaging Patients and Communities as Partners](#) (The Commonwealth Fund, April 2021)
- [Pandemic patient experience II: from lockdown to vaccine roll-out](#) (The Patients Association, April 2021)
- [Person-specific outcome measure \(PSO\) for use in primary and community care](#) (BMJ Open Quality, April 2021)
- [Using the United Kingdom standards for public involvement to evaluate the impact of public involvement in a multinational clinical study](#) (Research Involvement and Engagement, April 2021)

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## 4. Technology

- [Shaping the future of digital technology in health and social care](#) (The Kings Fund, April 2021)
- [Delivering prevention in an ageing world - Using technology effectively](#) (International Longevity Centre, April 2021)
- [NHS COVID-19 app: early adopter evaluation report](#) (Department of Health & Social Care, April 2021)
- [The Covid-19 vaccine rollout: an opportunity to bring digital health and care into the community](#) (The Kings Fund, April 2021)

- [East Sussex Healthcare starts journey to refresh 5-year digital strategy](#) (Health Tech Newspaper, April 2021)
- [Helping patients manage multiple conditions in one place](#) (Health Tech Digital, April 2021)
- [Partnerships to create technologies of the future](#) (UK Research and Innovation, April 2021)
- [MedTech and the backlog: a surge of new acute patients?](#) (MedTech News, April 2021)

## 5. Wellbeing & Virtual Working

- [Lockdown mental fatigue rapidly reversed by social contact, study finds](#) (The Conversation, April 2021)
- [In Their Own Words: What do Healthcare Workers Want from Their Organization during the COVID-19 Pandemic?](#) (Healthcare Quarterly, April 2021)
- [Tips for measuring joy in work](#) (Institute for Healthcare Improvement, April 2021)
- [Developing an evidence-based approach to support the mental health of health care professionals](#) (Institute for Healthcare Improvement, April 2021)
- [Remote working: why some people are less productive at home than others – new research](#) (The Conversation, April 2021)
- [Grief, loss, burnout: Navigating a new emotional landscape at work](#) (McKinsey, April 2021)
- [Quality or quantity? Mind's report on remote therapy asks questions about standards of care](#) (Mental Health Today, April 2021)

## 6. Awards, Events & Training

- [BMJ Awards 2021](#) – closing date 14 June 2021
- [Fab Change Day 2021 – November 24 2021](#)
- [COVID-19: Psychological First Aid](#) (free virtual course, Public Health England)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)
- [#ProjectM bite size learning for leaders & managers](#) (free ongoing virtual courses, NHSE)



Andrea Gibbons



Jess Pawley

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We simply ask that you keep the Somerset NHS FT logo on it and acknowledge  
[@andreadgibbons](#) and [@improvjess](#) as the creators.