

Learning from a Virtual Conference.

Donna Little ACP - FabAmbassador GHNHSFT

In October 2019 the Medical Division at GHNHSFT undertook their regular Quality Division Showcase. This morning of Sharing, Learning and 'Pinching with Pride'. Graced with the presence of Roy Lilley and Terri Porrett was a huge success and plans were made to run this six monthly. However as the date got closer so did the COVID pandemic. After postponing it once we had to think of a new way of sharing and celebrating and keeping our momentum for change going..

So today we had to do things differently...



- Social Distancing limited the number of people we could have in a room so we adopted a virtual meeting app.
- However some presenters were apprehensive about overcoming the technophobia in addition to the presenting nerves and were not keen to presenting virtually.
- So we came up with a compromise...using MS Teams we hosted the Virtual Conference from the Lecture Hall and gave the presenters the option to present in person or online.

Presentations were delivered in the room and virtually and likewise the audience were both online and in the room.

The Showcase is designed for the audience to pop in and out and just as the year before we have on average 30 people watching each session.

Sessions included; Virtual follow up clinics, Virtual Physiologic Support, TRiM, Sleep Disorder Clinics, Virtual PCNMDT, Impact of COVID on renal therapies, sharing practice as part of the CNO Shared Decision Making Strategy, a new pilot on nicotine addiction and how we are reviewing our patient pathways to reduce out LLOS, get more patients home in time for lunch and empower our staff through CLD processes.



Each of these sessions brought new ideas to all the participants, encouraged interdepartmental working and showed how we can all learn from the forced changes caused by COVID. I for one have made several contacts and reflected on my non medical prescribing.

Roy Lilley highlighted that through COVID we have been challenged to think outside the box, make changes within unprecedented timelines and we succeeded in many changes to enhance patient care, keep staff safe and highlight the importance of wellbeing. By looking at our #SilverLinings we can ensure that we keep learning and evolving.



To highlight the huge amount of work done already at GHNHSFT Matt Little, (South West Regional Co-ordinator) social distanced, presented Deborah Lee (CEO) with our Fab Accreditation Plaque. Deborah continued to allow front line staff the permission to make changes as she sees needed, to ensure that 'the standard we walk by is the standard we want to set' and "for us all to be the change you want to see"



Going forward

With the success of the virtual conference, albeit with one small technical hitch - no recording facility, the increase use of MSTeams within the trust the next Medical Division Showcase will be delivered in the same dual format. Let's see if the other Divisions wish to :

Share

Learn

PinchWithPride