## Share your Fab Stuff!

2020 has been tough for health and social care. We want to make sure your fantastic work during COVID is celebrated, and that the learning isn’t forgotten.

We’ve drafted this template to help you structure your story. It’s designed to help others put your learning into practice. Try and complete every field if you can, but *don’t worry if you can’t*. When you have completed the template, please send it, together with any attachments, to [swbh.welearnnhsfabchangeday@nhs.net](mailto:swbh.welearnnhsfabchangeday@nhs.net)

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| Title of innovation / initiative |
| ***Service evaluation: Introduction of physiotherapy within Orthopaedic Fracture Clinic during COVID 19 together with e referral.*** |

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| Problem |
| *Prior to COVID-19, the target within SWBH for referral of acute orthopaedic patient from point of referral to initial physiotherapy assessment was 14 days. Due to a number of factors including increasing number of referrals and additional processing time due to information quality and legibility, the actual time was 17 days.* |

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| Aim |
| * *To evaluate patient and staff satisfaction with an MDT model of care in a fracture clinic.* * *To reduce time from physiotherapy referral to initial assessment by introducing e referral.* |

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| Plan |
| *In order to reduce the number of hospital visits needed and to prioritise patient safety whilst optimising care, an advanced specialist MSK physiotherapist (ACP) was allocated to work within the fracture clinic MDT. Electronic referral was additionally introduced for those patients assessed virtually by staff or seen elsewhere when physiotherapy was unavailable.* |

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| Benefits |
| * *As above* |

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| Measures |
| * *Patient satisfaction and staff satisfaction.* |

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| Resources / team |
| * *Reallocation of staff* |

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| Key learning |
| * *Excellent staff and patient satisfaction.* |

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| Tips for others |
| * *NAD* |

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**Date of innovation / initiative: 1/4/20**

We may contact you to capture your story by video. Please tick the box if you are not happy to be filmed 🞏

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| **Do you have any attachments?**   * “A picture is worth a thousand words". Are there any photos or graphics that could help bring your story to life? * Are there any supporting materials, documents, communications or other outputs that you used or produced that you could share to prevent others reinventing them?   If so, please send them to [swbh.welearnnhsfabchangeday@nhs.net](mailto:swbh.welearnnhsfabchangeday@nhs.net) with this completed template. |