1. Improvement

* [Quality improvement at times of crisis (BMJ, May 2021)](https://www.bmj.com/content/373/bmj.n928?dm_i=501H,I14S,2EK2KE,24VPM,1)
* [A comparative assessment of two tools designed to support patient safety culture in UK general practice](https://bmcfampract.biomedcentral.com/articles/10.1186/s12875-021-01438-4) (BMC Family Practice, May 2021)
* [Does organizational vision really matter? An empirical examination of factors related to organizational vision integration among hospital employees](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-021-06503-3) ([BMC Health Services Research](https://bmchealthservres.biomedcentral.com/), May 2021)
* [Review of spread and adoption approaches across the AHSN Network](https://www.ahsnnetwork.com/app/uploads/2021/05/Spread-and-adoption-review-final.pdf) (The AHSN Network, May 2021)
* [Safety Culture and Workforce Well-Being Associations with Positive Leadership WalkRounds](https://www.sciencedirect.com/science/article/pii/S1553725021000945) (The Joint Commission Journal on Quality and Patient Safety, April 2021)
* [“Enjoying Work Takes Work”](http://www.ihi.org/communities/blogs/enjoying-work-takes-work) (IHI, May 2021)
* [9 tips for measurement for improvement in health and health care](https://www.hqc.sk.ca/news-and-events/hqc-blog/9-tips-for-measurement-for-improvement-in-health-and-health-care) (Saskatchewan Health Quality Council, May 2021)
* [What is Quality Improvement, anyway?](https://www.hqc.sk.ca/news-and-events/hqc-blog/what-is-quality-improvement-anyway) (Saskatchewan Health Quality Council, May 2021)
* [PDSA is Part of Life, Make it Part of Your Work](https://createvalue.org/blog/pdsa-is-part-of-life-make-it-part-of-your-work/) (Catalysis, May 2021)
* [PDSA Quality Improvement: A Scientific Method of Change](https://blog.kainexus.com/continuous-improvement/improvement-disciplines/lean/pdsa/a-scientific-approach-to-continuous-improvement) (KaiNexus, May 2021)
* [The History & Evolution of the PDSA Cycle of Improvement](https://blog.kainexus.com/improvement-disciplines/lean/pdsa/the-history-and-evolution-of-the-pdsa-cycle) (KaiNexus, May 2021)
* [How we improved VTE assessments at Stockport NHS FT](https://www.nationalhealthexecutive.com/articles/improved-vte-assessment-stockport-nhs-ft) (National Health Executive, May 2021)
* [National patient safety syllabus 2.0](https://www.hee.nhs.uk/our-work/patient-safety) (Health Education England, May 2021)

1. Patient Involvement

* [How Patient Engagement Supports Chronic Disease Management](https://patientengagementhit.com/features/how-patient-engagement-supports-chronic-disease-management) (Health Catalyst, May 2021)
* [Sharing Experiences to Find Better Ways to Improve Person-Centered Care](http://www.ihi.org/communities/blogs/africa-sharing-experiences-to-find-better-ways-to-improve-person-centered-care) (IHI, May 2021)
* [“A coalition of the willing”: experiences of co-designing an online pain management programme (iSelf-help) for people with persistent pain](https://researchinvolvement.biomedcentral.com/articles/10.1186/s40900-021-00275-0) (Research Involvement and Engagement, May 2021)
* [The role of the informal and formal organisation in voice about concerns in healthcare: A qualitative interview study](https://www.researchgate.net/publication/351754368_The_role_of_the_informal_and_formal_organisation_in_voice_about_concerns_in_healthcare_A_qualitative_interview_study) (Social Science & Medicine, May 2021)
* [Canterbury, New Zealand: avoiding assumptions and listening to communities - Video](https://www.kingsfund.org.uk/audio-video/canterbury-new-zealand-avoiding-assumptions-listening-communities?) (The Kings Fund, May 2021)
* [CQC launches new online resource to support culturally appropriate care](https://www.cqc.org.uk/news/stories/cqc-launches-new-online-resource-support-culturally-appropriate-care) (Care Quality Commission, May 2021)

1. COVID-19

* [LSE–Lancet Commission on the future of the NHS: re-laying the foundations for an equitable and efficient health and care service after Covid-19](https://www.thelancet.com/pdfs/journals/lancet/PIIS0140-6736(21)00232-4.pdf) (London School of Economics and Political Science, May 2021)
* [How has the COVID-19 pandemic impacted primary care?](https://www.health.org.uk/news-and-comment/charts-and-infographics/how-has-the-covid-19-pandemic-impacted-primary-care) (The Health Foundation, May 2021)
* [Initial learning from the government’s response to the Covid-19 pandemic](https://www.nao.org.uk/wp-content/uploads/2021/05/Initial-learning-from-the-governments-response-to-the-COVID-19-pandemic.pdf) (National Audit Office, May 2021)
* [What happened to English NHS hospital activity during the COVID-19 pandemic?](https://ifs.org.uk/uploads/BN328-What-happened-to-English-NHS-hospital-activity-during-the-COVID-19-pandemic.pdf) (Institute for Fiscal Studies, May 2021)
* [Decision-making in uncertain times](https://www.kingsfund.org.uk/publications/decision-making-uncertain-times) (The Kings Fund, May 2021)
* [The evolving role of the Chief Wellness Officer in the management of crises by healthcare systems: lessons from the COVID-19 pandemic](https://catalyst.nejm.org/doi/full/10.1056/CAT.20.0612) (NEJM Catalyst, May 2021)
* [Wellbeing across the four UK countries during the pandemic](https://www.nuffieldtrust.org.uk/resource/chart-of-the-week-wellbeing-across-the-four-uk-countries-during-the-pandemic) (The Nuffield Trust, May 2021)
* [A qualitative study of experiences of NHS mental healthcare workers during the Covid-19 pandemic](https://bmcpsychiatry.biomedcentral.com/articles/10.1186/s12888-021-03261-8) (BMC Psychiatry, May 2021)

1. Strategy

* [A new deal for surgery](https://www.rcseng.ac.uk/about-the-rcs/government-relations-and-consultation/position-statements-and-reports/action-plan-for-england/) (Royal College of Surgeons of England, May 2021)
* [The changing health needs of the UK population](https://www.sciencedirect.com/science/article/abs/pii/S0140673621002294) (The Lancet, May 2021)
* [Integrated care systems explained: making sense of systems, places and neighbourhoods](https://www.kingsfund.org.uk/publications/integrated-care-systems-explained) (The Kings Fund, May 2021)
* [The Government’s White Paper proposals for the reform of Health and Social Care](https://committees.parliament.uk/publications/5827/documents/67112/default) (Health & Social Care Committee, May 2021)
* [‘Levelling up’ general practice in England](https://www.health.org.uk/publications/long-reads/levelling-up-general-practice-in-england) (The Health Foundation, May 2021)
* [Restoring Primary Care: Ten Key Priorities](https://www.nhsconfed.org/sites/default/files/2021-05/Restoring-primary-care-ten-key-priorities.pdf) (NHS Confederation, May 2021)
* [Communities and health – explainer](https://www.kingsfund.org.uk/publications/communities-and-health) (The Kings Fund, May 2021)
* [Community Health Services Infographic](https://nhsproviders.org/media/691321/community-health-services-infographic.pdf) (NHS Providers, May 2021)
* [Social Care 360](https://www.kingsfund.org.uk/publications/social-care-360) (The Kings Fund, May 2021)

5. Technology

* [Health information technology and digital innovation for national learning health and care systems](https://www.sciencedirect.com/science/article/pii/S2589750021000054) (The Lancet, May 2021)
* [10 practical lessons for implementing digital innovations: learning from the Care City test bed (Nuffield Trust, May 2021)](https://www.nuffieldtrust.org.uk/files/2021-05/digital-innovations-final.pdf)
* [On Digital Inequalities](https://documents.manchester.ac.uk/display.aspx?DocID=55160) (University of Manchester, May 2021)
* [The future role of remote consultations & patient ‘triage’](https://www.rcgp.org.uk/-/media/Files/Policy/future-role-of-remote-consultations-patient-triage.ashx) (Royal College of General Practitioners, May 2021)
* [2020-21: A year in the life of the NHS AI Lab](https://www.nhsx.nhs.uk/ai-lab/about-the-nhs-ai-lab/2020-21-a-year-in-the-life-of-the-nhs-ai-lab/) (NHSX, May 2021)
* [The NHS AI iceberg: below the surface](https://www.digitalhealth.net/2021/05/the-nhs-ai-iceberg-below-the-surface) (Digital Health, May 2021)
* [Data potential of wearable health tech readings](https://www.openaccessgovernment.org/data-potential-of-wearable-health-tech-readings/110904) (Open Access Government, May 2021)
* [The NHS needs to push harder on digital transformation](https://www.med-technews.com/medtech-insights/digital-in-healthcare-insights/the-nhs-needs-to-push-harder-on-digital-transformation/) (Med-Tech Innovation, May 2021)
* [New digital ‘life story’ platform launched to support people with dementia](https://www.healthtechdigital.com/new-digital-life-story-platform-launched-to-support-people-with-dementia/) (Health Tech Digital, May 2021)
* [How a portable heart monitoring device helped protect mental health patients](https://www.med-technews.com/news/Covid-19-Medtech-News/how-a-portable-heart-monitoring-device-helped-protect-mental/) (MedTech, May 2021)

6. Awards, Events & Training

* [BMJ Awards 2021 – closing date 18 June 2021](https://thebmjawards.bmj.com/)
* [Tech and NHS recovery- What you should know - 25 June 2021](https://www.health.org.uk/about-the-health-foundation/get-involved/events/webinar%253A-tech-and-nhs-recovery%253A-what-you-should-know) (free Zoom webinar, The Health Foundation)
* [Technology & Data in 2030 - 9 September 2021](https://events.catalyst.nejm.org/events/technology-data-in-2030) (free virtual event, NEJM Catalyst
* [COVID-19: Psychological First Aid](https://www.futurelearn.com/courses/psychological-first-aid-covid-19) (free virtual course, Public Health England)
* [Collaborative Working in a Remote Team](https://www.futurelearn.com/courses/collaborative-working-in-a-remote-team) (free virtual course, University of Leeds)
* [Improvement Fundamentals](https://www.england.nhs.uk/sustainableimprovement/improvement-fundamentals/) (free ongoing virtual courses, NHSE)
* [Uplifting resources for the NHS from the NHS](https://library.nhs.uk/nhs-staff-and-learners/uplifting-resources/) (Health Education England)

