Our top 3 reads

* [Plan-Do-Study Act Cycles: A problem-solving tool for improvement work](https://www.hqc.sk.ca/news-and-events/hqc-blog/plan-do-study-act-cycles-a-problem-solving-tool-for-improvement-work) (Saskatchewan Health Quality Council, Jan 2021)
* [What was the role of improvement during COVID-19? - blog & video](https://q.health.org.uk/blog-post/what-was-the-role-of-improvement-during-covid-19-help-us-interpret-the-findings-from-qs-insight-survey/) and [Working Paper](https://s20056.pcdn.co/wp-content/uploads/2020/12/Q-insight-survey-working-paper.pdf) (Q Community, Dec 2020)
* [2020: the health policy year in 12 charts](https://www.kingsfund.org.uk/blog/2021/01/2020-health-policy-year-12-charts) (The Kings Fund, Jan 2021)

Improvement

* [Plan-Do-Study Act Cycles: A problem-solving tool for improvement work](https://www.hqc.sk.ca/news-and-events/hqc-blog/plan-do-study-act-cycles-a-problem-solving-tool-for-improvement-work) (Saskatchewan Health Quality Council, Jan 2021)
* [Podcast – Dr Zalan Alam – Innovative intermediate care](https://ockham.healthcare/podcast-dr-zalan-alam-managing-a-successful-intermediate-care-service/) (Ockham Healthcare, Jan 2021)
* [What was the role of improvement during COVID-19? - blog & video](https://q.health.org.uk/blog-post/what-was-the-role-of-improvement-during-covid-19-help-us-interpret-the-findings-from-qs-insight-survey/) and [Working Paper](https://s20056.pcdn.co/wp-content/uploads/2020/12/Q-insight-survey-working-paper.pdf) (Q Community, Dec 2020)
* [Testing a toolkit that uses patient experience feedback to improve care](https://www.nursingtimes.net/clinical-archive/patient-experience/testing-a-toolkit-that-uses-patient-experience-feedback-to-improve-care-14-12-2020/) (Nursing Times, Dec 2020)
* [Creating more than a directory: improving handover of information by renovating the induction app for University Hospital Wishaw](https://bmjopenquality.bmj.com/content/bmjqir/9/4/e000970.full.pdf) (BMJ Open Quality, Dec 2020)
* [Complexity Science as a Frame for Understanding the Management and Delivery of High Quality and Safer Care](https://link.springer.com/chapter/10.1007/978-3-030-59403-9_27) (Book Chapter, Dec 2020)
* [7 Surefire Ways to Promote a Continuous Improvement Culture](https://blog.kainexus.com/continuous-improvement/culture-of-continuous-improvement/7-surefire-ways-to-create-a-continuous-improvement-culture) (KaiNexus, Dec 2020)
* [Solving Quality Problems and Reducing Costs with Value Management](http://www.ihi.org/communities/blogs/solving-quality-problems-and-reducing-costs-with-value-management) (IHI, Dec 2020)
* [QI: the engine of the recovery journey](https://joyfurnival.wordpress.com/2020/12/23/qi-the-engine-of-the-recovery-journey/) (Joy Furnival, Dec 2020)
* [The impact of individual creativity, psychological capital, and leadership autonomy support on hospital employees' innovative behaviour](https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7691957/pdf/12913_2020_Article_5954.pdf) (BMC Health Services Research, Nov 2020)
* [Return on Investment for Healthcare Quality Improvement](https://link.springer.com/chapter/10.1007/978-3-030-46478-3_1) (Book Chapter, June 2020)
* [Evidence 4 Quality Improvement Pinterest Boards](https://www.pinterest.co.uk/E4QI/boards/)
* [Nursing and Midwifery COVID-19 Catalogue of Change](https://www.england.nhs.uk/nursingmidwifery/shared-governance-and-collective-leadership/nursing-covid-19-catalogue-of-change/) (NHSE/I, Ongoing)

COVID-19

* [REACH OUT An employer's guide to using behavioral insights in supporting staff mental health and wellbeing](https://www.bi.team/wp-content/uploads/2021/01/Mental-Health-Guide.pdf) (The Behavioural Insights Team, Jan 2021)
* [Understanding Intensive Care Staffing, Occupancy and Capacity](https://www.ics.ac.uk/ICS/News_Statements/Understanding_intensive_care_staffing_occupancy_and_capacity_03012021) (Intensive Care Society, Jan 2021)
* [The stress of Bayesian medicine- uncomfortable uncertainty in the face of COVID-19](https://www.nejm.org/doi/full/10.1056/NEJMp2018857) (New England Journal of Medicine, Jan 2021)
* [Newham Health Champions: a community-shaped response to Covid-19](https://www.kingsfund.org.uk/blog/2020/12/newham-health-champions-community-covid-19) (The Kings Fund, Dec 2020)
* [The courage to be kind: Reflecting on the role of kindness in the healthcare response to COVID-19](https://d1ssu070pg2v9i.cloudfront.net/pex/carnegie_uk_trust/2020/12/07162133/CUKT-The-courage-to-be-kind-FINAL-1.pdf) (Carnegie UK Trust, Dec 2020)
* [Rural, remote and at risk: Why rural health services face a steep climb to recovery from Covid-19](https://www.nuffieldtrust.org.uk/research/rural-remote-and-at-risk) (Nuffield Trust, Dec 2020)
* [Science advice in a crisis](https://www.instituteforgovernment.org.uk/sites/default/files/publications/science-advice-crisis_0.pdf?utm_source=The%20King%27s%20Fund%20newsletters%20%28main%20account%29&utm_medium=email&utm_campaign=12051516_NEWSL_HMP%202020-12-22&dm_i=21A8,76B0C,SY51XB,T31IH,1) (Institute for Government, Dec 2020)
* [All hands on deck- public/private partnerships during COVID-19](https://reform.co.uk/research/all-hands-deck-public-private-partnerships-during-covid-19) (Reform, Dec 2020)

Policy & Strategy

* [2020: the health policy year in 12 charts](https://www.kingsfund.org.uk/blog/2021/01/2020-health-policy-year-12-charts) (The Kings Fund, Jan 2021)
* [Health and care in 2021- what can we expect?](https://www.kingsfund.org.uk/blog/2021/01/health-care-2021-what-can-we-expect) (The King’s Fund, Jan 2021)
* [The next steps towards integrated care](https://www.kingsfund.org.uk/publications/next-steps-towards-integrated-care) (The Kings Fund, Dec 2020)
* [Chief Medical Officer’s Annual Report 2020 Health trends and variation in England](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/945929/Chief_Medical_Officer_s_annual_report_2020_-_health_trends_and_variation_in_England.pdf) (Department of Health & Social Care, Dec 2020)
* [Vertical Integration of GP Practices with Acute Hospitals in England and Wales: Rapid Evaluation](https://www.rand.org/pubs/external_publications/EP68354.html) (RAND, Dec 2020)
* [10 reflections on 2020](https://nhsproviders.org/news-blogs/blogs/10-reflections-on-2020) (NHS Providers, Dec 2020)
* [Non-COVID-19 NHS care during the pandemic: Activity trends for key NHS services in England](https://www.health.org.uk/news-and-comment/charts-and-infographics/non-covid-19-nhs-care-during-the-pandemic) (The Health Foundation, Dec 2020)
* [Community pharmacy explained](https://www.kingsfund.org.uk/publications/community-pharmacy-explained) (The Kings Fund, Dec 2020)

Technology

* [Patients and public are important stakeholders in health technology assessment but the level of involvement is low- a call to action](https://researchinvolvement.biomedcentral.com/articles/10.1186/s40900-020-00248-9) (Research Involvement and Engagement, Jan 2021)
* [Kettering General deploys live translation service within video consultations](https://www.digitalhealth.net/2021/01/kettering-general-deploys-live-translation-service-within-video-consultations/) (Digital Health, Jan 2021)
* [9 Take-aways about digital health from 2020](https://medicalfuturist.com/digital-health-in-2020/) (Medical Futurist, Jan 2021)
* [Changing media depictions of remote consulting in COVID-19: analysis of UK newspapers](https://bjgp.org/content/bjgp/71/702/e1.full.pdf) (British Journal of General Practice, Dec 2020)
* [The remote care revolution during Covid-19](https://www.nuffieldtrust.org.uk/files/2020-12/QWAS/digital-and-remote-care-in-covid-19.html#1) (QualityWatch, Dec 2020)
* [Digital Health’s Review of 2020 - Part One: January to June](https://www.digitalhealth.net/2020/12/digital-healths-review-of-2020-part-one-january-to-june/) and [Part Two: July to December](https://www.digitalhealth.net/2020/12/digital-healths-review-of-2020-part-two-july-to-december/) (Digital Health, Dec 2020)
* [Digital inclusion in mental health A guide to help increase choice and improve access to digital mental health services](https://amhp.org.uk/app/uploads/2020/12/Digital_Inclusion_Guide_December2020.pdf) (Association of Mental Health Providers, Dec 2020)
* [Data integration- driving improvements in patient care](https://www.england.nhs.uk/blog/data-integration-driving-improvements-in-patient-care/) (NHS England, Dec 2020)
* [How the unthinkable led to the unimaginable](https://www.digitalhealth.net/2020/12/how-the-unthinkable-led-to-the-unimaginable/) (Digital Health, Dec 2020)

Events & Training

* [Healthchat with Northumbria Healthcare, 19 Jan 2021](https://www.eventbrite.co.uk/e/healthchat-with-northumbria-healthcare-tickets-133349302353) (free webinar, Institute of Healthcare Management, 19 Jan 2021)
* [Quality Improvement (QI) – Knowledge-creation, translation & implementation, 20 Jan 2021](https://www.connecthealth.co.uk/events/quality-improvement-qi-knowledge-creation-translation-and-implementation/) (free webinar, Connect Health)
* [What's in store for health and care in 2021? 28 Jan 2021](https://www.kingsfund.org.uk/events/whats-store-health-and-care-2021) (free webinar, The Kings Fund)
* [Getting Started with Large Scale Change, runs 25 January 2021 - 7 March 2021](https://www.england.nhs.uk/sustainableimprovement/leading-large-scale-change/getting-started/) (free virtual course, NHSE)
* [Collaborative Working in a Remote Team](https://www.futurelearn.com/courses/collaborative-working-in-a-remote-team) (free e-learning, University of Leeds)
* [The School for Change Agents](http://horizonsnhs.com/school/) – starts February 2021 (free virtual course, NHS Horizons Team)
* [Improvement Fundamentals](https://www.england.nhs.uk/sustainableimprovement/improvement-fundamentals/) (free ongoing virtual courses, NHSE)
* [#ProjectM bite size learning for leaders & managers](https://people.nhs.uk/projectm/) (free ongoing virtual courses, NHSE)

