



# QI Evidence Update

## January 2020

### Improvement

- [Impact of a national quality improvement programme for hospital wards is unclear](#) (NIHR Signal, Jan 2020)
- [Exploring the sustainability of quality improvement interventions in healthcare organisations: a multiple methods study of the 10-year impact of the 'Productive Ward: Releasing Time to Care' programme in English acute hospitals](#) (BMJ Quality & Safety, Jan 2020)
- [Combining patient, clinical and system perspectives in assessing performance in healthcare: an integrated measurement framework](#) (BMC Health Services Research, Jan 2020)
- [Can feedback approaches reduce unwarranted clinical variation? A systematic rapid evidence synthesis](#) (BMC Health Services Research, Jan 2020)
- [Innovating for improved healthcare: Policy and practice for a thriving NHS](#) (RAND Corporation, Jan 2020)
- [Accelerating transformation: How systems are funding and resourcing 'engine room' staff](#) (NHS Confederation, Dec 2019)

### Patient Experience & Engagement

- [Practices to Foster Physician Presence and Connection With Patients in the Clinical Encounter](#) (Jan 2020)
- [Online patient feedback is mostly positive — but is not being used effectively](#) (NIHR Signal, Jan 2020)
- [Patients' and healthcare workers' recommendations for a surgical patient safety checklist – a qualitative study](#) (BMC Health Services Research, Jan 2020)
- [Shifting the mindset: a closer look at hospital complaints](#) (Healthwatch England, Jan 2020)
- [Improving care by using patient feedback](#) (NIHR, December 2019)
- [Fresh eyes approach: A walkthrough to improve people's experience of care in the last months of life in acute hospitals](#) (Hospice UK, Nov 2019)
- [Status Quo BINGO: Busting Myths About Partnering with Patients](#) (Patient Experience Library, undated)

### Efficiency & Planning

- [Community-centred public health: Taking a whole system approach](#) (Public Health England, Jan 2020)
- [Threats to safe transitions from hospital to home: a consensus study in North West London primary care](#) (British Journal of General Practice, Jan 2020)
- [Do virtual renal clinics improve access to kidney care? A preliminary impact evaluation of a virtual clinic in East London](#) (BMC Nephrology, Jan 2020)
- [Why does the NHS struggle to adopt eHealth innovations? A review of macro, meso and micro factors](#) (BMC Health Services Research, Dec 2019)

### Technology

- [Worcestershire Royal to give new mums iPads to help with bonding](#) (Digital Health, Jan 2020)
- [Just 1 in 10 outpatient appointments conducted via video, RCP survey finds](#) (Digital Health, Jan 2020)
- [Bradford Teaching Hospitals to deploy UK-first remote examination device](#) (Digital Health, Dec 2020)

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## Events & Training

- [Webinar: The NHS as an anchor](#), 31 Jan 2020, 12.30-13.30 (The Health Foundation, free webinar)
  - [Webinar: Population Health Management with Jonny Pearson-Stuttard](#), 3 Feb 2020, 17.00-18.00 (Institute of Healthcare Management, free webinar)
  - [Webinar: New to Q](#), 6 Feb 2020, 12.00-12.45 (The Q Community, free webinar for Q members)
  - [Webinar: Beyond Mindfulness for health: how Mindfulness can help us change our organisations – Karen Liebenguth](#), 7 Feb 2020, 13.00-14.00 (The Q Community, free webinar)
  - [Webinar: 'The Quiet Revolution in QI: Safety-II and the Return of Practical Expertise' – Andrew Smaggus and Suzette Woodward](#), 11 Feb 2020, 13.00-14.00 (The Q Community, free webinar)
  - [ActNow e-learning programme](#) (NHSE and HEE, free online training)
  - [Webinar: 'Redesigning public services to put relationships at their heart' – with Katie Rose](#), 13 Feb 2020, 13.00-14.00 (The Q Community, free webinar)
  - [Event: Central London Community Healthcare Improvement Celebration Event](#), 19 Mar 2020, 9.00-17.00 (London, Free)
  - [Elective Care Community of Practice online platform](#) (free – join now!)
  - Q members are entitled to a [15% discount to the International Forum on Quality and Safety in Healthcare](#) in Copenhagen on 28-30 April 2020.
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Thank you for reading the QI evidence update. We are happy for you to share this bulletin with your team and make it your own. Please contact us for an editable version. All we ask is that you keep the Taunton & Somerset NHS FT and Somerset Partnership NHS FT logos on and acknowledge **@andreadgibbons** and **@improvjess** as the creators. If you have ideas about how we could improve it, or you have contributions to the bulletin, please do get in touch.