

Improvement

* [Update from RCP Quality Improvement: Improving improvement through practice, learning and research](https://www.rcpjournals.org/content/futurehosp/7/1/6) (Future Healthcare Journal, February 2020)
* [ICU admission decision support tool showed promise but was rarely used](https://discover.dc.nihr.ac.uk/content/signal-000882/icu-admission-decision-support-tool-showed-promise-but-was-rarely-used) (NIHR Signal, Feb 2020)
* [NHS health check attendance improves with changes to the invitation letter](https://discover.dc.nihr.ac.uk/content/signal-000884/nhs-health-check-attendance-improves-with-invitation-letter-changes) (NIHR Signal, Feb 2020)
* [Leading with empathy: case study from East Lancashire Hospitals NHS Trust](https://improvement.nhs.uk/resources/leading-with-empathy/) (NHSE/I, Feb 2020)
* [Context, complexity and process in the implementation of evidence-based innovation: a realist informed review](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-020-4935-y) (BMC Health Services Research, Feb 2020)
* [A systematic review exploring the content and outcomes of interventions to improve psychological safety, speaking up and voice behaviour](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-020-4931-2) (BMC Health Services Research, Feb 2020)
* [Unpacking organizational readiness for change: an updated systematic review and content analysis of assessments](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-020-4926-z) (BMC Health Services Research, Feb 2020)
* [Defining sustainability in practice: views from implementing real-world innovations in health care](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-020-4933-0) (BMC Health Services Research, Feb 2020)
* [Innovating for improved healthcare](https://www.rand.org/pubs/research_reports/RR2711.html) (RAND Corporation, Jan 2020)

Patient Experience & Engagement

* [What matters to people using A&E](https://www.healthwatch.co.uk/report/2020-02-20/what-matters-people-using-ae) (Healthwatch, Feb 2020)
* [Picture books on prescription](https://www.theguardian.com/books/2020/feb/06/picture-books-on-prescription-the-new-chapter-in-childrens-mental-wellbeing) (The Guardian, Feb 2020)
* [Moving beyond project-specific patient and public involvement in research](https://journals.sagepub.com/doi/pdf/10.1177/0141076819890551) (Journal of the Royal Society of Medicine, Jan 2020)
* [Anonymity, veracity and power in online patient feedback: A quantitative and qualitative analysis of staff responses to patient comments on the ‘Care Opinion’ platform in Scotland](https://journals.sagepub.com/doi/full/10.1177/2055207619899520) (Digital Health, Jan 2020)
* [How to … a series of guides, toolkits and resources for patient and public involvement](https://www.wessexvoices.org/uploads/9/2/1/6/92161062/how_to_guides.pdf) (Wessex Voices, undated)

Efficiency & Planning

* [Finding the evidence: Coronavirus](https://phelibrary.koha-ptfs.co.uk/coronavirusinformation/) (PHE Knowledge and Library Services Team, Feb 2020)
* [Infographics: Fair shares – A guide to NHS Allocations](https://www.england.nhs.uk/wp-content/uploads/2020/02/nhs-allocations-infographics-feb-2020.pdf) (NHSE/I, Feb 2020)
* [Thinking differently about commissioning: learning from new approaches to local planning](https://www.kingsfund.org.uk/publications/thinking-differently-commissioning) (Kings Fund, Feb 2020)
* [What are health inequalities?](https://www.kingsfund.org.uk/publications/what-are-health-inequalities) (Kings Fund, Feb 2020)
* [Government announces digital hospital-to-pharmacy referral service to cut hospital readmissions](https://www.pharmaceutical-journal.com/20207732.article) (The Pharmaceutical Journal, Feb 2020)
* [Rebuilding our NHS: why it’s time to invest](https://nhsproviders.org/rebuilding-our-nhs) (NHS Providers, Feb 2020)
* [‘Handing over to the patient’: A FRAM analysis of transitional care](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/857029/WSA_Briefing.pdf) (Applied Ergonomics via Patient Experience Library, Jan 2020)
* [NHS financial management and sustainability](https://www.nao.org.uk/wp-content/uploads/2020/02/NHS-financial-management-and-sustainability.pdf) (National Audit Office, Jan 2020)

Technology

* [New tech allowing district nurses to digitally monitor wounds](https://www.nursingtimes.net/news/technology/new-tech-allowing-district-nurses-to-digitally-monitor-wounds-12-02-2020/) (Nursing Times, Feb 2020)
* [Skin cancer apps ‘cannot be relied upon for accurate results’, study](https://www.digitalhealth.net/2020/02/skin-cancer-apps-cannot-be-relied-upon-for-accurate-results-study-finds/) finds (Digital Health, Feb 2020)
* [NHS launches temperature-triggered bus shelter ad campaign](https://marcommnews.com/nhs-launches-temperature-triggered-bus-shelter-ad-campaign/) (Marketing Communication News, Feb 2020)
* [North Lincolnshire lung patients first in UK to be offered ‘virtual rehab’](https://www.digitalhealth.net/2020/02/north-lincolnshire-lung-patients-first-in-uk-to-be-offered-virtual-rehab/) (Digital Health, Feb 2020)
* [The Benefits of using Video in healthcare](https://www.healthtechdigital.com/the-benefits-of-using-video-in-healthcare/) (Health Tech Digital, Feb 2020)
* [Text messaging support helps smokers quit, but apps not yet shown to work](https://discover.dc.nihr.ac.uk/content/signal-000876/text-messaging-support-helps-smokers-quit-apps-not-yet-shown-to-work) (NIHR Signal, Feb 2020)
* [Impact of online or app-based assessment for urgent health problems largely unclear](https://discover.dc.nihr.ac.uk/content/signal-000871/urgent-health-assessment-online-or-by-apps-has-unclear-impact) (NIHR Signal, Feb 2020)
* [How-to guide: non face-to-face clinics](https://uclpartners.com/non-face-to-face-clinics-resource/) (UCL Partners, Jan 2020)

Events & Training

* [Webinar: Scaling innovation: learning from asset-based approaches in social care](https://www.kingsfund.org.uk/events/scaling-innovation) (Kings Fund, 2 Mar 2020)
* [Webinar: Increasing staff morale and implementing Joy in Work](https://q.health.org.uk/event/increasing-staff-morale-and-implementing-joy-in-work/), 13 Mar 2020 (Q Community)
* [Event: Central London Community Healthcare Improvement Celebration Event](https://q.health.org.uk/event/clch-improvement-celebration-event/), 19 Mar 2020, 9.00-17.00 (London, free)
* [Webinar: Sketchnoting 101](https://q.health.org.uk/event/sketchnoting-101/?dm_i=501H,AMHZ,2EK2KE,15EDP,1), 1 April 2020 (Q Community)
* Q members are entitled to a [15% discount to the International Forum on Quality and Safety in Healthcare](https://q.health.org.uk/event/the-international-forum-on-quality-and-safety-in-healthcare/?biro-member-login=1) in Copenhagen on 28-30 April 2020
* [NHS ConfedExpo](https://www.confedexpo.org/booking-info/free-delegate-places/), 10-11 Jun 2020 (Manchester, free for NHS)
* [Elective Care Community of Practice online platform](https://www.england.nhs.uk/elective-care-transformation/community-of-practice/) (free – join now!)

Awards & Funding Opportunities

* [Catalyst Projects](https://www.health.org.uk/funding-and-partnerships/programmes/catalyst-projects), application deadline 11 March 2020 (The Health Foundation)
* [Healthcare Education and Training (HEAT) Awards](https://www.hee.nhs.uk/our-work/heat-awards), nomination deadline 27 March 2020 (Health Education England)
* [Common Ambition programme](https://www.health.org.uk/news-and-comment/news/opportunity-improve-health-care-through-collaborative-communities?dm_i=501H,AMHZ,2EK2KE,15EDQ,1), deadline for expressions of interest late March 2020 (The Health Foundation)

