

Learning from patients

10.00 - 10.10	<p>Turning The Frowns Upside Down Milton Keynes University Hospital NHS Foundation Trust Matthew Sandham, Julie Goodman, Rebecca Hillery, Sarah Crane, Sarah Woodfield</p>
11.00 - 12.00	<p>How Was It For You? Patient's Experiences Of Accessing NHS Services During These Covid Times Brian Devlin and Rachel Jury Experts By Experience</p>
12.30 - 14.00	<p>Therapy Partners: Patients and Families Co-designing and Co-producing Care Presented by Royal Free London NHS Foundation Trust: Evelyn Blumenthal, Rebecca Longmate RN MSc, Joanna Moore, Ashley Nwanze , Karen Turner</p>
14:00 - 14:15	<p>How can we aim for a fabulous patient experience in the current context? Julia Holding</p>
12.30 - 14.00	<p>Fit 4 the fight- an interactive session The Royal Wolverhampton NHS Trust -Delivered by NIHR CRN WM team There will be a workout with a personal trainer so they need to wear comfortable clothing!</p>

Workforce Wellbeing

9.00 - 9.30	<p>How the Power of Gratitude boosts Workforce Wellbeing James McLoughlin - TAP Director Simon Gamewell - TAP Healthcare Advisor</p>
9.30 - 10.00	<p>Lincolnshire System Approach to Staff wellbeing Jenny Devlin OD Practitioner</p>
10.00 - 10.45	<p>Where's your wobble room? The impact of creating 'safe space' for staff during Covid and beyond Rachel Piling Professor of Special Needs & Learning Disability</p>
11.00 - 12.00	<p>Staff Benefits - Proven to Increase Staff Retention Philip Waite, Liaison OneCall</p>
12.00 - 12.15	<p>People Plan Update Prerana Issar NHS Chief People Officer</p>
12.15 - 13.45	<p>Post Traumatic Growth including bereavement counselling Jules Lewis EOLC Lead Nurse - SaTH Dr Jude Graham Director of Psychological Professionals - RDaSH</p>
13.45 - 14.45	<p>Together building peer virtual support Mary-Cate Maclennan Barts Shielders</p>
13.45 - 14.45	<p>Project Wingman - Aircrew caring for our staff in First Class Lounges Captain Emma Henderson</p>
13.45 - 14.45	<p>Here for you - Staff Wellbeing Support during Covid-19 Chesterfield Royal Hospital NHSFT Angie Smithson (CEO), Andrew Picken ,Dr Martha Laxton-Kane</p>
13.45 - 14.45	<p>Up close and humorous' Dr Phil Hammond - physician, broadcaster, comedian & commentator on health issues shares his humorous commentary on the NHS.</p>

Service Redesign

08.30 - 09.00	Keynote Sir Simon Stevens Chief Executive NHSE
09.00 - 11.00	Medicines Optimisation Workshop: Learnings from the pandemic Chaired by Dr Mojgan H Sani, Director Medicines Optimisation North Tee's & Hartlepool NHS FT
09:10 - 09:30	Covid-19: Clinical strategies & medication optimisation in Critical Care And Covid-19: Clinical Trials & experiences of a Consultant Intensivist Reena Mehta Dr Rohit Saha, Kings College Hospital NHS Foundation Trust
09.30 - 09.40	The Nightingale Hospital experience from the perspective of a Chief Pharmacist Dr Raliat Onatade Group Chief Pharmacist for Medicines Optimisation Barts Health NHS Trust
09.40 - 09.50	People shielding and household medication practices (The PS-HOME Study) Professor Bryony Dean-Franklin, Executive Pharmacist & Research Director, Imperial College Healthcare
09.50 - 10.00	Pharmacy-led response to optimise medicines in Care Homes Lelly Oboh Consultant Pharmacist, Care of Older People at Guy's & St Thomas' NHS Trust
10.10 - 10.20	COVID impact on Community Pharmacy and our vision for the 'new normal' Sandie Keall Chief Officer/Healthy Living Pharmacy Project Manager Tees Local Pharmaceutical Committee
10.20 - 10.30	Impact of Digital Technology on Medicines & Pharmacy during pandemic Patrick Lynch Principal Pharmacist e-Hospital & Informatics, Cambridge University Hospitals NHS Foundation Trust
10.30 - 10.40	FIP during COVID-19: examples from pharmacy across the globe Dr Catherine Duggan Chief Executive Officer International Pharmaceutical Federation (FIP)
10.40 - 10.50	Q&A
10.50 - 11.00	Closing remarks

11.00-14.30	The ECIST Lunchtime Takeway
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Time	Who are we speaking to?	What are we chatting about?	Who is introducing this bit?
11:00	Hugh McCaughey National Director of Improvement, NHSE/I	Introduction to the session	Pete Gordon
11:05	Stephen Duncan Director of Elective and Emergency Care Improvement	Introducing Emergency Care Improvement Support Team	Pete Gordon
	Kevin Reynard Elective and Emergency Care Improvement Medical Director		
11:10	Prof. Binna Kandola OBE Senior Partner, Pearn Kandola LLP	Racism at work - The danger of indifference	Intro from Roy Lilley
			Karla Parker
11:30	Paul Reeves Senior Nurse Advisor, NHSE/I	Return to nursing	Vince Baxter
11:50	Kat Fraser Noble GP & NWS Associate Medical Director	NHS Pathways	Lisa Hulme

12:10	Emma Cox Head of Quality Improvement	#NoGoingBack at Salisbury NHS FT	Nick Holding
12:30	Steve Christian Chief Operating Officer, Southport and Ormskirk NHS Trust	#NoGoingBack at Salisbury NHS FT	Tim Gillatt
12:50	Bharath Lakkappa Head of Quality Improvement	Embracing risk (in a Covid era)	Nick Holding
	Ben Owens ED Consultant		
13:10	Gill Turner Consultant Geriatrician, Southern Health NHS FT	Covid in the community	Wendy Rees
13:30	Tim Campbell MBE Businessman and first winner of The Apprentice	Everyday racism in the workplace	Karla Parker
13:40	Chris Turner ED Consultant, University Hospitals Coventry and Warwickshire	Small acts, large impact	Pete Gordon
14:00	Deondra Wardelle Lean Consultant, Indianapolis	A lean approach to anti-racism #rootcauseracism	Karla Parker & Nick Holding

14.40 - 14:45	Change techniques and antimicrobial stewardship Frances Garraghan MFT
14.45 - 15.30	#NoGoingBack panel discussion - Royal Wolverhampton NHS Trust Chris Scordis, Cardiac Physiologist/ Rehabilitation , Lydia Bradley Cardiac physiologist
15:30 - 16:00	Innovation for Evidence access in a pandemic Dr Ruth Carlyle, Head of Library and Knowledge Services HEE

Bridging boundaries between health and social care

09.00 - 09.30	Why patient time matters more than ever Professor Brian Dolan OBE is Director of Health Service 360
10.00 - 11.00	Home First - The Revolution that truly blends health and social care Liz Sargeant Clinical lead health and social care integration NHSE/I Gina Sargeant Head Of Therapies @RUHBath AHP Lead at NHS Nightingale Bristol
11:00 - 12:00	Virtual 'family time' between children in care and their birth families during 'lockdown': unexpected opportunities Professor Beth Neil, Centre for Research on Children & Families Vicky Metheringham North Yorkshire County Council
13.00 - 13.30	Solving System Stuff Alison Bolton Wye Valley Group Associate Director of Improvement
13.30 - 15.30	'The Whose Shoes' phenomenon. A catalyst for change in health and social care Gill Phillips Director of Nutshell Communications Ltd and creator of Whose Shoes? Gina Sargeant Head Of Therapies @RUHBath AHP Lead at NHS Nightingale Bristol
15.30 - 16.30	Lessons from the Big Apple Roy Lilley in conversation with Jason Helgerson

COVID Q1

09.00 - 10.30	<p>The Somerset 'Blended' Approach to Quality Improvement & Quality Improvement Grand Round</p> <p>Presented by Somerset NHS FT Join Somerset NHS FT for their virtual QI Grand Round and learn about their QI strategy including their unique 'blended' improvement methodology and 7 steps for improvement.</p>
10.30 - 11.00	<p>Making "learning" core to "doing" in the NHS</p> <p>James Mountford Director of National Improvement Strategy NHS England and NHS Improvement</p>
11:00 - 11:03	<p>TipTopTips: Evidence-Based QI Helping you use knowledge, evidence and best practice in your QI projects.</p> <p>Affra Al Shamsi LKS Manager Evidence 4 Quality Improvement Champion Andrea Gibbons Improvement Evidence Lead Somerset NHS FT</p>
11.30 - 12.00	<p>Beneficial Changes Network</p> <p>Jody O'Brien Rob Wakefield</p>
12.00 - 13.30	<p>'Our QI journey within staff welfare and wellbeing'</p> <p>Louise Randle - Service Improvement Lead Ann Fewtrell - Service Improvement lead Sherwood Forest Hospitals NHS Trust</p>
13.30 - 14.30	<p>Loop de loop - making sustainable change work in the real world</p> <p>Zoe Richards</p>
14.30 - 14.50	<p>UltimateULHT leading the way with virtual QSIR programme</p> <p>Karen Slay Assistant Director of Improvement</p>
15.00 - 15.30	<p>Certainties about Uncertainty - Insights from New York</p> <p>Komal Bajaj Clinical Director NYC H+H Simulation Center & Chief Quality Officer'</p>
15.30 - 16.00	<p>Accelerating the Accelerator - Medway Innovation Institute: Nurturing Change During Covid-19</p> <p>Lee Bridgeman: Head of QI & GIRFT Sophie Buck: Marketing Manager-Medway Innovation Institute</p>

Digitally Enhanced Care

08.00 - 09.00	<p>Anyone Can Bring Ideas To Life!</p> <p>Angie Smithson CEO Chesterfield Royal Hospital NHSFT Royal Academy of Improvement</p>
09.00 - 10.00	<p>Digital health innovations: how COVID-19 has changed the future</p> <p>Chair: Deirdre Stewart, Senior Director & Nursing Executive, Cerner Presenters: Gordon Elder, Associate Director of Nursing & Chief Nursing Information Officer, The Newcastle Upon Tyne Hospitals NHS Foundation Trust, Tristan Kerr, Divisional Director - Medicine Division, Barts Health NHS Trust Marcela Vizcaychipi, consultant in intensive care and anaesthesia, Chelsea and Westminster Hospital NHS Foundation Trust</p>
10:00 - 11:00	<p>How the Unthinkable triggered the unimaginable</p> <p>Adam Thomas CIO of Dudley Group NHS Foundation Trust</p>
11.00 - 12.00	<p>Do Robots Dream of Electronic Testing?</p> <p>Mr Colin BrownCCIO and Gastroenterologist Morecambe Bay</p>
12.00 - 12.30	<p>Tele Assistive Technologies - Digitally Enhanced Care with Virtual services during Covid 19</p> <p>Mr Chapal Khasnabis World Health Organisation</p>

12.30 – 13.15	<p>Covid 19, where do we go from here?</p> <p>Matthew Gould CEO NHS X in conversation with Roy Lilley</p>
13.15 – 14.15	<p>Things we must keep: Growth Serves Us in the Now and Guides US to What's Next</p> <p>Panel Session live from Pittsburgh Nick Adkins – Pink Socks, Prof Dr Sherry Pagoto UCON, ClinicaPsychologist, Nick Adkins Ellen Beckjord PhD MPH, Behavioural Scientist, Health Population and Digital Health</p>
14.15 – 15.00	<p>Positive change in a pandemic ePrescribing EPMA and Nightingales and the Patient Flow</p> <p>St Helens & Knowsley Teaching Hospitals NHS Trust - Rob Blay CEO of WellSkyInternational + Dr Andrew Hill CCIO& Consultant</p>
15.00 – 15.20	<p>The Doctor will “C” you now</p> <p>ULHT Sharon Kidd Patient Experience & Engagement Manager</p>
15.20 – 15.40	<p>Are you Ready...for Digital</p> <p>Brian Donnolly CEO of CECEOPS and Prof Mike Bewick</p>
15.40 – 16.00	<p>Medway Innovation Institute 3 QI successes</p> <p>Jack Tabner / Executive Director of Transformation and IT</p>

