



# Starting an end of life volunteer project at your hospital

## NHS TRIED AND TESTED

1

We currently work with acute trusts across the country.

## SUPPORT

2

Support for dying patients, their visitors & ward staff.

## DECREASE COMPLAINTS

3

Having a dedicated team of volunteers to call on significantly decreases the amount of EOL related complaints.

## FREE OF CHARGE

4

The service we provide is completely free.





# How does it work?

## ADVICE AND SUPPORT ON SOURCING FUNDING

1

Advice and support on how to source funding for a dedicated Volunteer Coordinator post.

## NHS TRUST RECRUIT COORDINATOR

2

Provision of a template for a job description. Support with shortlisting & interviewing.

## BESPOKE COORDINATOR TRAINING

3

We train on processes, volunteer set up & management, supporting patients, wellbeing & resilience. All documents provided.

## VOLUNTEER RECRUITMENT AND TRAINING SUPPORT

4

We help with advertising, information sessions, volunteer interviews and training.

## ONGOING SUPPORT

5

Monthly peer group meetings to share best practice. Hospital visits to help us review and enhance how we support you.

### Get involved:

[info@annerobsontrust.org.uk](mailto:info@annerobsontrust.org.uk)  
**01438 873257**

Registered Charity 1178352