QI Evidence Update December 2024

NHS Somerset NHS Foundation Trust

1. Quality Improvement

- NEW: 100 Voices! ✨ Inspiring stories of Quality Improvement. Nominate your #QIHero by 14.2.25!
- QI Week Highlights (Academy of Research & Improvement Solent NHS Trust, Nov 24)
- Quality Improvement Poster presentations: Nursing Research & Professional Development Conference 2024 (Advocate Health – Midwest, Nov 24)
- "It is not the fault of the health care team - it is the way the system works": a mixed-methods quality improvement study of patients with advanced cancer and family members reveals challenges navigating a fragmented healthcare system and the administrative and financial burdens of care (BMC Health Services Research, Nov 24)
- Impact of visualising healthcare quality performance: a systematic review (BMJ Open, Nov 24)
- We listened and supported and depended on each other': a qualitative study of how leadership influences implementation of QI interventions (BMJ Quality & Safety, Nov 24)
- Seen and heard: understanding frequent attendance at A&E: an analysis of linked data in Dorset (British Red Cross, Nov 24)
- Trust and confidence in technology-enabled care (Health Foundation, Nov 24)
- The NHS productivity challenge: Driving improvement through finance transformation (Healthcare Financial Management Association, Nov 24)
- From the frontline: empowering staff to drive the NHS reform agenda (Institute for Public Policy Research, Nov 24)
- Quality improvement project provides unexpected insights into hospitalized pain management (JCA Advances, Nov 24)
- Interface improvement learning hub (NHS Confederation, Nov 24)
- Better never stops at University Hospitals Coventry and Warwickshire NHS Trust: the digital transformation journey (NHS Providers, Nov 24)
- Care home app reduced residents' hospital admissions (NIHR, Nov 24)
- A Quality Improvement Initiative Using Discharge Education Videos to Improve Communication with Families in a Pediatric Urgent Care (Patient Experience Journal, Nov 24)
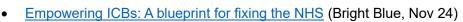
2. Patients & people

- Identification of interventions to improve patient experienced quality of care in transitions between healthcare settings: a scoping review (BMC Health Services Research, Oct 24)
- Waiting to be seen: Understanding the experience of waiting in hospital settings through a patient-created digital story (Journal of Hospital Medicine, Nov 24)
- Patient Perspectives of Integrated Behavioral Health in Primary Care: A Mixed Methods Analysis (Journal of Patient Experience, Nov 24)
- The implementation of design methodologies for supporting shared decision making in healthcare services: A systematic review (Patient Education & Counseling, Nov 24)
- A Role Discovered: Exploring Northwell Health's Patient Experience Structure and Leadership Characteristics (Patient Experience Journal, Nov 24)
- Co-developing a Paediatric Patient Reported Experience Measure: The Perspectives of Children and Young People (Patient Experience Journal, Nov 24)
- Embedding patient engagement in the R&D process of a life sciences company through co-creation with a patient expert R&D board: a case study (Research Involvement & Engagement, Nov 24)

3. Integrated care & strategy

- [Empowering ICBs: A blueprint for fixing the NHS](#) (Bright Blue, Nov 24)
- [The motivational state: a strengths-based approach to improving public sector productivity](#) (DEMOS, Nov 24)
- [Contexts and complexities: a realist evaluation of integrated care system leadership](#) (Leadership in Health Services, Nov 24)
- [The Big Mental Health Report 24](#) (Mind, Nov 24)
- [Creating Integrated Neighbourhood Teams](#) (National Association of Primary Care, Nov 24)
- [What drives unprofessional behaviour in healthcare?](#) (NIHR, Nov 24)
- [Greater than the sum of its parts? Sharing board leadership between NHS trusts](#) (NHS Confederation, Nov 24)
- [How the NHS in Wales is driving improvements in environmental sustainability](#) (NHS Confederation, Nov 24)
- [Unlocking productivity through the ambulance estate](#) (NHS Confederation, Nov 24)
- [Mental health bill 24: what you need to know](#) (NHS Confederation, Nov 24)
- [The state of integration at place](#) (NHS Confederation, Nov 24)
- [Striking the balance: an approach to agile working](#) (NHS Employers, Nov 24)
- [Providers deliver: shifting care upstream](#) (NHS Providers, Nov 24)
- [State of the provider sector](#) (NHS Providers, Nov 24)
- [Supporting self-care: an ICS best practice compendium](#) (PAGB, Nov 24)
- [Social care commissions: looking back to move forward](#) (The Health Foundation, Nov 24)
- [Policy levers for a net zero NHS: four priorities for the future](#) (The Health Foundation, Nov 24)
- [NHS and life sciences industry partnerships: collaborating to improve care](#) (The Kings Fund, Nov 24)
- [Uniting the UK's health data: a huge opportunity for society](#) (The Sudlow Review, Nov 24)
- [Costs and activity for mental health services provided by NHS mental health trusts in England: sociodemographic and regional trends](#) (University of York, Nov 24)

Feel free to adapt and share this update!
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