



Our top 3 reads

- [The clarity and power of using QI amid a crisis](#) (IHI, Nov 2020)
- [Patient-centric culture and implications for patient engagement during the COVID-19 pandemic](#) (Patient Experience Journal, Nov 2020)
- [Does prevention-focused integration lead to the triple aim? An evaluation of two new care models in England](#) (Journal of Health Services Research & Policy, Oct 2020)
- *Christmas bonus read:* [NHS funded Library & Knowledge Services Value Proposition: The gift of time](#) (Health Education England, Oct 2020)

Improvement

- [Building improvement capacity in mental health services](#) (BjPsych International, Nov 2020)
- [The clarity and power of using QI amid a crisis](#) (IHI, Nov 2020)
- [How to Run Analytics for More Actionable, Timely Insights: A Healthcare Data Quality Framework](#) (Health Catalyst, Nov 2020)
- [Improving flow along care pathways](#) (Health Foundation, Nov 2020)
- [Bending the quality curve](#) (International Journal for Quality in Health Care, Nov 2020)
- [Implementing a Culture of Improvement in Healthcare](#) (KaiNexus, Nov 2020)
- [Effect of monitoring surgical outcomes using control charts to reduce major adverse events in patients: cluster randomised trial](#) (BMJ, Nov 2020)
- [Adoption and Spread Guide](#) (WEAHSN, Nov 2020)
- [The case for relational quality improvement in health](#) (Policies for Equitable Access to Health, Nov 2020)
- [Overcoming the Barriers to Resident Engagement in Quality Improvement Initiatives in Psychiatry](#) (Academic Psychiatry, Nov 2020)
- [Virtual adaptation of traditional healthcare quality improvement training in response to COVID-19: a rapid narrative review](#) (Human Resources for Health, Oct 2020)
- [Enhancing the healthcare quality improvement storyboard using photovoice](#) (BMJ Open Quality, Oct 2020)
- [Does prevention-focused integration lead to the triple aim? An evaluation of two new care models in England](#) (Journal of Health Services Research & Policy, Oct 2020)
- [Glaziers and window breakers: Former health secretaries in their own words](#) (Health Foundation, Oct 2020)
- [NHS funded Library & Knowledge Services Value Proposition: The gift of time](#) (Health Education England, Oct 2020)

COVID-19

- [Elective care in England - Assessing the impact of COVID-19 and where next](#) (Health Foundation, Nov 2020)
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- [Healthcare Workers Holding the Line Against Pandemic. But at what long-term mental cost?](#) (Relias Media, Nov 2020)
- [How has Covid-19 – and the associated lockdown measures – affected mental health and wellbeing in the UK?](#) (What Works Wellbeing, Nov 2020)
- [COVID oximetry and virtual wards](#) (AHSN Network, Nov 2020)
- [Living with COVID19- webinars](#) (NIHR, Nov 2020)
- [How has COVID-19 shaped experiences and views of health and care?](#) (BritainThinks and The Richmond Group, Nov 2020)
- [Cutting through the fake news of COVID-19](#) (NHS Confederation, Nov 2020)
- [Communicating in a pandemic](#) (NHS Confederation, Nov 2020)



Patient Experience

- [Inadmissible Evidence](#) (Patient Experience Library, Nov 2020)
- [Patient-centric culture and implications for patient engagement during the COVID-19 pandemic](#) (Patient Experience Journal, Nov 2020)
- [Enhancing patient involvement in quality improvement: How complaint managers see their roles and limitations](#) (Patient Experience Journal, Nov 2020)
- [The Covid-19 pandemic and silver linings for patient-centered care](#) (Annals of Family Medicine, Nov 2020)
- [The impact of public involvement in health research: what are we measuring? Why are we measuring it? Should we stop measuring it?](#) (Research Involvement and Engagement, Oct 2020)

Technology

- [Building and Enabling Digital Teams](#) (NHS Providers, Nov 2020)
- [The digital revolution: eight technologies that will change health and care](#) (Kings Fund, Nov 2020)
- [Digital Inclusion in Health and Care: Lessons learned from the NHS Widening Digital Participation Programme \(2017-2020\)](#) (Good Things Foundation, Nov 2020)
- [Brain in Hand receives £800k NHS England and NHS Improvement funding](#) (Health Tech Newsletter, Nov 2020)
- [Want to make the most of technology? Make it part of an improvement process!](#) (LinkedIn, Nov 2020)
- [How COVID-19 Catalysed Digital Health Trends](#) (The Medical Futurist, Nov 2020)
- [Mental health apps are seeing a surge of downloads — but choosing the right one matters](#) (iNews, Oct 2020)

Working remotely

- [Four Principles to Ensure Hybrid Work Is Productive Work](#) (MIT Sloan, Nov 2020)
- [Which of these 6 time traps is eating up all your time?](#) (TED ideas, Nov 2020)
- [Working remotely during the Covid-19 pandemic? Keep I.T confidential](#) (Digital Health, Nov 2020)
- [How To Reduce Waste with More Productive Meetings](#) (KaiNexus, Oct 2020)
- [How to have more inclusive meetings over Zoom](#) (TED ideas, Oct 2020)
- [Give your remote team unstructured time for collaboration](#) (Harvard Business Review, Oct 2020)
- [Evidence 4 Quality Improvement Pinterest Boards](#)

Events & Training

- [Collaborative Working in a Remote Team](#) (free e-learning, University of Leeds)
- [The NHS Explained: How the Health System in England Really Works](#) (free e-learning, The Kings Fund)
- [Improvement Fundamentals](#) (ongoing virtual courses, NHSE)

