



## 1. Improvement

- [Exploring healthcare staff narratives to understand the role of quality improvement methods in innovative practices during COVID-19](#) (BMC Health Services Research, Nov 2021)
- [Physicians' clinical experience and its association with healthcare quality: a systematised review](#) (BMJ Open Quality, Nov 2021)
- [Quality improvement in practice—part three: achieving the triple aim through the systematic application of quality improvement](#) (British Journal of Healthcare Management, Oct 2021)
- [The effectiveness of quality improvement collaboratives in improving stroke care and the facilitators and barriers to their implementation: a systematic review](#) (Implementation Science, Nov 2021)
- [Applying an Equity Lens to Performance Improvement](#) (Institute for Healthcare Improvement, Nov 2021)
- [Lessons for Improvement Leaders in Any Setting](#) (Institute for Healthcare Improvement, Nov 2021)
- [Estimating the effect of health service delivery interventions on patient length of stay](#) (Journal of the Royal Statistical Society, Nov 2021)
- [Improving management of hospital discharges \(short film\)](#) (Look Ahead & Camden and Islington NHS FT, Nov 2021)
- [QI/Patient Experience Opportunity: 12 Trusts wanted to join 'Scale, Spread and Embed' project: using Friends and Family Test data in real-time to improve patient experience](#) (Imperial Healthcare/The Health Foundation)

## 2. Sustainability

- [COP26: Fifty countries commit to climate resilient and low carbon health systems](#) (BMJ, Nov 2021)
- [UK health services make landmark pledge to achieve net zero](#) (Department of Health and Social Care, Nov 2021)
- [How NHS Wales is responding to the climate emergency](#) (NHS Confederation, Nov 2021)
- [An anchor approach to sustainability](#) (The Health Foundation, Nov 2021)
- [Going green, what do the public think about the NHS and climate change?](#) (The Health Foundation, Oct 2021)

## 3. Patient Involvement

- [Most patients are positive about their hospital care, but too many let down by a lack of information and support when they leave](#) (Care Quality Commission, Oct 2021)
- [Coproduction, Coeducation, and Patient Involvement: Everyone Included Framework for Medical Education Across Age Groups and Cultures](#) (JMIR Medical Education, Nov 2021)
- [Mapping the Lived Experience Landscape in Mental Health](#) (National Survivor User Network, Nov 2021)
- [Reframing the Patient Experience - A new scorecard for healthcare leaders](#) (The Siemens Healthineers Insights Series, Oct 2021)

## 4. Integrated Care

- [Integrated Care in England—what can we Learn from a Decade of National Pilot Programmes?](#) (International Journal of Integrated Care, Oct 2021)
- [Building frontiers](#) (National Association of Primary Care, Nov 2021)
- [Working harder than ever to support patients and communities: examples from across the NHS](#) (NHS Confederation, Nov 2021)
- [Have integrated care programmes reduced emergency admissions? Lessons for Integrated Care Systems](#) (The Health Foundation, Oct 2021)
- [A 'radically realistic' vision for adult social care](#) (The Kings Fund, Nov 2021)
- [Public health and integrated care reform: doing the knitting](#) (The Kings Fund, Nov 2021)



## 5. Strategy

- [Nowhere else to turn: exploring high intensity use of accident and emergency services](#) (British Red Cross, Nov 2021)
- [Waiting lists are inevitable. It's how we manage them that matters](#) (Healthwatch, Nov 2021)
- [Timely access to care: Principles for recovery](#) (National Voices, Nov 2021)
- [State of the Provider Sector 2021](#) (NHS Providers, Nov 2021)
- [Attracting, supporting and retaining a diverse NHS workforce](#) (Nuffield Trust, Nov 2021)
- [Crowding and its consequences](#) (Royal College of Emergency Medicine, Nov 2021)
- [10 unsustainable pressures on the health and care system in England](#) (Royal College of Nursing, Nov 2021)
- [Delayed hospital handovers: impact assessment of patient harm](#) (The Association of Ambulance Chief Executives, Nov 2021)
- [Caring for older patients with complex needs. How does England compare with 11 OECD countries?](#) (The Health Foundation, Nov 2021)

## 6. COVID-19

- [From chaos to control – experiences of healthcare workers during the early phase of the COVID-19 pandemic: a focus group study](#) (BMC Health Services Research, Nov 2021)
- [Understanding vaccine hesitancy through communities of place](#) (Institute for Community Studies, Nov 2021)
- [Health spending during Covid-19: how does the UK compare?](#) (Nuffield Trust, Nov 2021)
- [Briefing: Assessing the impact of COVID-19 on the clinically extremely vulnerable population](#) (The Health Foundation, Oct 2021)

## 7. Technology

- [Unintended consequences of online consultations: a qualitative study in UK primary care](#) (British Journal of General Practice, Oct 2021)
- [NHS Digital and NHSX to merge with NHS England](#) (Digital Health, Nov 2021)
- [Putting data, digital and tech at the heart of transforming the NHS](#) (Department of Health and Social Care, Nov 2021)
- [How new technology can help clinical quality, productivity, and the healthcare workforce](#) (London School of Economics, Nov 2021)
- [Fit for the future: What can the NHS learn about digital health care from other European countries?](#) (Nuffield Trust, Nov 2021)

## 8. Events & Training

- [Rapid Evaluation in Health Care 2022](#) - 25-26 January 2022 - free virtual conference (The Health Foundation & Nuffield Trust)
- [Collaborative Working in a Remote Team](#) (free virtual course, University of Leeds)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHS England)



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