

## Introduction

*#hellomynameis Lucy and this week for work experience I have been working with the Hub team in Drammen house; I have had an insight of the behind the scenes action of the hospital, this has shown me that there are many different teams and departments all supporting the upkeep of Princess Alexandra hospital.*

## Opportunities to improve

My proposal is that we still use Pirana but the people on the wards will log the problems under 'work requests' and then the hub team and engineers in the boiling room are able to accept/decline the problems and then assign what jobs each will do.

The engineers could use the digital system on tablets which they will take out to the jobs and then sign them off and then once they are finished they can move straight onto the next job, this could save 2 hours and 10mins of time which could then fit in another 4 jobs (if the average time is 30mins per job). Over the course of a year this is an estimate of around 197 extra jobs for each engineer that carries out the jobs, using the time saved from walking

This would help the communication improve throughout the hospital and staff and would be more efficient.



## You and your placement team

*This is me (Lucy Cox) with the hub team, I mainly worked with Rachel (furthest to the right)*

## Opportunities to improve

*Not only would this method save time, it would also save money and resources.*

*It also benefits the patients care and stay when in the hospital.*

## Your learning

*By working with the hub team it has helped me to experience the hard work that they do daily to support the hospital; it has helped me improve my communication skills and problem solving skills. I have learnt how to work under pressure when taking calls and become more organised when in the work place.*