

Introduction

#HelloMyNameIs Katie Mossey and for my week long internship I was working with the engineering and compliance team. These group of people in estates help the hospital by making sure the air temperature, water and electricity are functioning in the correct way. Making sure that the patients and staffs needs are up to standard.



You and your placement team

This past week I have been with my mentor Stephen Blackaby. Also working with the quality first team Robert Ayers and the other BMAT STEM students.

Current service

My time at PAH, I have had the experience of viewing many different wards to look at the temperature of each of them. I have met many different characters such as nurses, doctors, domestics etc. Helping patients and talking to employees has boosted my confidence levels and commutation skills which will better me in my future careers.

Recommendations

PAHT has a higher cost for energy than most other hospitals in England, we spend on average £0.0637 on energy cost whereas the national median is £0.0468 (model hospital data). There are many missed opportunities to save money and the environment with the use of energy at the hospital. This could be addressed with better communication, engagement and awareness for example social media.

Achieving national average energy costs would equate to a £5K saving every month—the equivalent of 2 and a half band 5 nurses

Opportunities to improve

Communication, engagement and awareness—7 times, 7 ways. Communication is very important within a team, without it no tasks can be completed. Within the estates team, I have learnt that there was a loss of communication which can be solved by engaging a meeting to discuss how they can communicate better. Also, I believe that money is an issue as well, a possible £1,602.30 is being wasted on energy. This can be solved by simply closing the windows letting the air con work, and making posters to educate people.

Your learning

I am very appreciative from the experience I have gained during the past week at PAHT, I've learned and gained many skills such as communication and working in a team. Also my confidence levels have boosted during my time here, working in a mature environment has helped me gain these skills which will help me in my future careers.