Our top 3 reads

* [How to move beyond quality improvement projects](https://www.bmj.com/content/370/bmj.m2319.full?ijkey=kYlOhc5cg7CKBDl&keytype=ref) (BMJ, July 2020)
* [How a culture of improvement powered health systems’ response to covid-19](https://www.hsj.co.uk/coronavirus/how-a-culture-of-improvement-powered-health-systems-response-to-covid-19/7028038.article) (HSJ - sponsored, July 2020)
* [Person-centred data collection methods to embed the authentic voice of people who experience health challenges](https://bmjopenquality.bmj.com/content/bmjqir/9/3/e000912.full.pdf) (BMJ Open Quality, July 2020)

Improvement

* [Managing high-acuity outpatient services during the COVID-19 pandemic: lessons from the acute diabetes foot service](https://www.rcpjournals.org/content/futurehosp/early/2020/08/03/fhj.2020-0054.full.pdf) (Future Healthcare Journal, August 2020)
* [Enacting quality improvement in ten European hospitals: a dualities approach](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-020-05488-9) (BMC Health Services Research, July 2020)
* [Professionalism Revealed: Rethinking Quality Improvement in the Wake of a Pandemic](https://catalyst.nejm.org/doi/full/10.1056/CAT.20.0226) (NEJM Catalyst, July 2020)
* [How a culture of improvement powered health systems’ response to covid-19](https://www.hsj.co.uk/coronavirus/how-a-culture-of-improvement-powered-health-systems-response-to-covid-19/7028038.article) (HSJ - sponsored, July 2020)
* [How to move beyond quality improvement projects](https://www.bmj.com/content/370/bmj.m2319.full?ijkey=kYlOhc5cg7CKBDl&keytype=ref) (BMJ, July 2020)
* [Keep calm and carry on learning: using Microsoft Teams to deliver a medical education programme during the COVID-19 pandemic](https://www.rcpjournals.org/content/futurehosp/early/2020/07/22/fhj.2020-0071.full.pdf) (Future Healthcare Journal, July 2020)
* [Communication in the time of COVID](https://www.rcpjournals.org/content/futurehosp/early/2020/07/28/fhj.2020-0115.full.pdf) (Future Healthcare Journal, July 2020)
* [Rapid learning & improvement during COVID-19: workshop #4 write-up](https://q.health.org.uk/news-story/rapid-learning-and-improvement-during-covid-19-workshop-4-write-up/) (Q Community, July 2020)
* [Person-centred data collection methods to embed the authentic voice of people who experience health challenges](https://bmjopenquality.bmj.com/content/bmjqir/9/3/e000912.full.pdf) (BMJ Open Quality, July 2020)
* [Being a Patient](https://www.patients-association.org.uk/Handlers/Download.ashx?IDMF=16708179-90d6-41dd-a360-2c53b7e9ebe7) (The Patients Association, July 2020)

COVID-19

* [NHS Reset: Mental health services and COVID-19: preparing for the rising tide](https://www.nhsconfed.org/-/media/Confederation/Files/Publications/Documents/Report_Mental-health-services-NHS-Reset_FNL.pdf) (NHS Confederation, August 2020)
* [Quarterly monitoring report 29: how is the NHS performing?](https://www.kingsfund.org.uk/publications/how-nhs-performing-august-2020) (The Kings Fund, August 2020)
* [How might COVID-19 affect the number of GPs available to see patients in England?](https://www.health.org.uk/publications/long-reads/how-might-covid-19-affect-the-number-of-gps-available-to-see-patients-in-england) (Health Foundation, August 2020)
* [Resuming health services during the Covid-19 pandemic. What can the NHS learn from other countries?](https://www.nuffieldtrust.org.uk/files/2020-07/resuming-health-services-web.pdf) (Nuffield Trust, July 2020)
* [Managing uncertainty in the covid-19](https://blogs.bmj.com/bmj/2020/07/22/managing-uncertainty-in-the-covid-19-era/) era (BMJ, July 2020)
* [The road to renewal: five priorities for health and care](https://www.kingsfund.org.uk/publications/covid-19-road-renewal-health-and-care) (The Kings Fund, July 2020)
* [The NHS after COVID-19: The views of provider trust chief executives](https://www.nhsconfed.org/-/media/Confederation/Files/Publications/Documents/NHS-after-COVID-19---views-of_CEOs_FNL_.pdf?) (NHS Confederation, July 2020)
* [Capturing beneficial change from the COVID-19 pandemic](https://www.bgs.org.uk/sites/default/files/content/attachment/2020-07-03/Beneficial%20changes%20from%20COVID%20-%20response%20from%20BGS.pdf) (British Geriatrics Society, July 2020)
* [The hidden impact of COVID-19 on patient care in the NHS in England](https://www.bma.org.uk/media/2841/the-hidden-impact-of-covid_web-pdf.pdf) (BMA, July 2020)
* [Rebuilding the NHS - Resetting outpatient services for the 21st century in the context of COVID-19](https://www.rcplondon.ac.uk/guidelines-policy/rebuilding-nhs-resetting-outpatient-services-21st-century-context-covid-19) (Royal College of Physicians, July 2020)
* [Reimagining the future of health and social care. How to learn the lessons from the Covid-19 crisis for a next generation health and care system](https://www.thersa.org/globalassets/reports/2020/rsa-reimagining-health-social-care.pdf) (RSA, July 2020)
* [Resilient health and care: Learning the lessons of Covid-19 in the English NHS](https://www.ippr.org/files/2020-07/resilient-health-and-care-july20.pdf?utm_source=The%20King%27s%20Fund%20newsletters%20%28main%20account%29&utm_medium=email&utm_campaign=11717376_NEWSL_HMP%202020-08-04&dm_i=21A8,6Z56O,SY51XB,S44ZY,1) (Institute for Public Policy Research, July 2020)
* [The impact of the Covid-19 epidemic on all-cause attendances to emergency departments in two large London hospitals: an observational study](https://www.imperial.ac.uk/media/imperial-college/medicine/mrc-gida/2020-07-01-COVID19-Report-29.pdf) (Imperial College, July 2020)
* [The long haul: How leaders can shift mindsets and behaviors to reopen safely](https://www.mckinsey.com/business-functions/organization/our-insights/the-long-haul-how-leaders-can-shift-mindsets-and-behaviors-to-reopen-safely) (McKinsey, July 2020)

Technology

* [4 Examples Of Merging Gaming & Digital Health](https://medicalfuturist.com/4-examples-of-merging-gaming-digital-health/) (The Medical Futurist, August 2020)
* [Technology and innovation for long-term health conditions](https://www.kingsfund.org.uk/publications/technology-innovation-long-term-health-conditions) (The Kings Fund, August 2020)
* [NHS clinicians given free access to online health and care video library](https://www.digitalhealth.net/2020/07/nhs-clinicians-given-free-access-to-online-health-and-care-video-library/) (Digital Health, July 2020)
* [A new era of digital leadership](https://nhsproviders.org/a-new-era-of-digital-leadership) (NHS Providers, July 2020)
* [The Doctor Will Zoom You Now: getting the most out of the virtual health and care experience](https://www.nationalvoices.org.uk/sites/default/files/public/publications/the_dr_will_zoom_you_now_-_insights_report.pdf) (National Voices, July 2020)
* [Royal Wolverhampton predicts needs for PPE using Teletracking](https://www.digitalhealth.net/2020/07/royal-wolverhampton-predicts-needs-for-ppe-using-teletracking/) (July 2020)
* [Telehealth in the Context of COVID-19: Changing Perspectives in Australia, the United Kingdom, and the United States](https://www.jmir.org/2020/6/e19264/) (Journal of Medical Internet Research, June 2020)
* [Is technology a distraction or a salvation for the NHS during COVID-19?](https://www.healtheuropa.eu/is-technology-a-distraction-or-a-salvation-for-the-nhs-during-covid-19/101010/) (Health Europa, June 2020)
* [The innovation lottery: Upgrading the spread of innovation in the NHS](https://www.ippr.org/research/publications/the-innovation-lottery) (IPPR, June 2020)

Working remotely

* [How to embed flexible working for nurses](https://www.nhsemployers.org/-/media/Employers/Publications/Workforce-Supply/Retention/NHSE---Flexible-Working-Guidebook.pdf) (NHS Employers, August 2020)
* [Thinking about working from home long-term? 3 ways it could be good or bad for your health](https://theconversation.com/thinking-about-working-from-home-long-term-3-ways-it-could-be-good-or-bad-for-your-health-141374) (The Conversation, July 2020)
* [The Wandering Mind At Work: How To Go From Distraction To Deep Work](https://www.forbes.com/sites/rasmushougaard/2020/07/14/the-wandering-mind-at-work-how-to-go-from-distraction-to-deep-work/#657705673c65) (Forbes, July 2020)

Events & Training

* [TEDx NHS Talks](https://www.tedxnhs.com/watchtedxnhs/) from [2019](https://www.tedxnhs.com/watch-2019/), [2018](https://www.tedxnhs.com/watch-2018/), [2017](https://www.tedxnhs.com/watch-2017/) and [2016](https://www.tedxnhs.com/watch-2016/) (free for limited time, TEDxNHS)
* [Collaborative Working in a Remote Team](https://www.futurelearn.com/courses/collaborative-working-in-a-remote-team) (free e-learning, University of Leeds)
* [The NHS Explained: How the Health System in England Really Works](https://www.futurelearn.com/courses/the-nhs-explained) (free e-learning, Kings Fund)
* [Improvement Fundamentals](https://www.england.nhs.uk/sustainableimprovement/improvement-fundamentals/) (ongoing virtual courses, NHSE)
* [Integrating care: how to develop evidence-based solutions to improve patient journeys](https://www.kingsfund.org.uk/events/integrating-care), 26 August 2020 (free online event, The Kings Fund)
* [NHS Parliamentary Awards](https://www.england.nhs.uk/nhs-parliamentary-awards/about/), deadline 1 September 2020 (NHSE)
* [Vision: Reimagining the future of health and care - The ALLIANCE Annual Conference](https://www.alliance-scotland.org.uk/blog/events/the-alliance-annual-conference-online/), 7-11 September 2020 (free online event, Health and Social Care Alliance Scotland)
* [Quality improvement and patient empowerment](https://www.kingsfund.org.uk/events/quality-improvement-and-patient-empowerment), 9 September 2020 (free online event, The Kings Fund)
* [HSJ Awards Application Deadline](https://awards.hsj.co.uk/), 18 September 2020
* [Q Exchange 2020 deadline for submitting ideas](https://q.health.org.uk/get-involved/q-exchange/#:~:text=Q%20Exchange%2C%20Q's%20%C2%A3600%2C000,to%20%C2%A330%2C000%20of%20funding.), 22 September 2020
* [QI South West Conference](https://www.qisw.uk/), 26 September 2020 (free online event)
* [Hybrid Working Webinar](https://www.futurefocusedfinance.nhs.uk/event/hybrid-working-webinar), 30 September 2020 (free online event, Future Focussed Finance)
* [Fab Change Day 2020](https://fabnhsstuff.net/campaigns/fabchange2020), 21 October 2020 (Academy of Fabulous Stuff)
* [THIS Space](https://www.thisinstitute.cam.ac.uk/events/this-space-2020/), 25 November 2020 (free online event, THIS.Institute)

