

Our top 3 reads

- [How to move beyond quality improvement projects](#) (BMJ, July 2020)
- [How a culture of improvement powered health systems' response to covid-19](#) (HSJ - sponsored, July 2020)
- [Person-centred data collection methods to embed the authentic voice of people who experience health challenges](#) (BMJ Open Quality, July 2020)

Improvement

- [Managing high-acuity outpatient services during the COVID-19 pandemic: lessons from the acute diabetes foot service](#) (Future Healthcare Journal, August 2020)
- [Enacting quality improvement in ten European hospitals: a dualities approach](#) (BMC Health Services Research, July 2020)
- [Professionalism Revealed: Rethinking Quality Improvement in the Wake of a Pandemic](#) (NEJM Catalyst, July 2020)
- [How a culture of improvement powered health systems' response to covid-19](#) (HSJ - sponsored, July 2020)
- [How to move beyond quality improvement projects](#) (BMJ, July 2020)
- [Keep calm and carry on learning: using Microsoft Teams to deliver a medical education programme during the COVID-19 pandemic](#) (Future Healthcare Journal, July 2020)
- [Communication in the time of COVID](#) (Future Healthcare Journal, July 2020)
- [Rapid learning & improvement during COVID-19: workshop #4 write-up](#) (Q Community, July 2020)
- [Person-centred data collection methods to embed the authentic voice of people who experience health challenges](#) (BMJ Open Quality, July 2020)
- [Being a Patient](#) (The Patients Association, July 2020)

COVID-19

- [NHS Reset: Mental health services and COVID-19: preparing for the rising tide](#) (NHS Confederation, August 2020)
- [Quarterly monitoring report 29: how is the NHS performing?](#) (The Kings Fund, August 2020)
- [How might COVID-19 affect the number of GPs available to see patients in England?](#) (Health Foundation, August 2020)
- [Resuming health services during the Covid-19 pandemic. What can the NHS learn from other countries?](#) (Nuffield Trust, July 2020)
- [Managing uncertainty in the covid-19 era](#) (BMJ, July 2020)
- [The road to renewal: five priorities for health and care](#) (The Kings Fund, July 2020)
- [The NHS after COVID-19: The views of provider trust chief executives](#) (NHS Confederation, July 2020)
- [Capturing beneficial change from the COVID-19 pandemic](#) (British Geriatrics Society, July 2020)
- [The hidden impact of COVID-19 on patient care in the NHS in England](#) (BMA, July 2020)
- [Rebuilding the NHS - Resetting outpatient services for the 21st century in the context of COVID-19](#) (Royal College of Physicians, July 2020)
- [Reimagining the future of health and social care. How to learn the lessons from the Covid-19 crisis for a next generation health and care system](#) (RSA, July 2020)
- [Resilient health and care: Learning the lessons of Covid-19 in the English NHS](#) (Institute for Public Policy Research, July 2020)
- [The impact of the Covid-19 epidemic on all-cause attendances to emergency departments in two large London hospitals: an observational study](#) (Imperial College, July 2020)
- [The long haul: How leaders can shift mindsets and behaviors to reopen safely](#) (McKinsey, July 2020)

Technology

- [4 Examples Of Merging Gaming & Digital Health](#) (The Medical Futurist, August 2020)
- [Technology and innovation for long-term health conditions](#) (The Kings Fund, August 2020)
- [NHS clinicians given free access to online health and care video library](#) (Digital Health, July 2020)
- [A new era of digital leadership](#) (NHS Providers, July 2020)
- [The Doctor Will Zoom You Now: getting the most out of the virtual health and care experience](#) (National Voices, July 2020)
- [Royal Wolverhampton predicts needs for PPE using Teletracking](#) (July 2020)
- [Telehealth in the Context of COVID-19: Changing Perspectives in Australia, the United Kingdom, and the United States](#) (Journal of Medical Internet Research, June 2020)
- [Is technology a distraction or a salvation for the NHS during COVID-19?](#) (Health Europa, June 2020)
- [The innovation lottery: Upgrading the spread of innovation in the NHS](#) (IPPR, June 2020)

Working remotely

- [How to embed flexible working for nurses](#) (NHS Employers, August 2020)
- [Thinking about working from home long-term? 3 ways it could be good or bad for your health](#) (The Conversation, July 2020)
- [The Wandering Mind At Work: How To Go From Distraction To Deep Work](#) (Forbes, July 2020)

Events & Training

- [TEDx NHS Talks](#) from [2019](#), [2018](#), [2017](#) and [2016](#) (free for limited time, TEDxNHS)
- [Collaborative Working in a Remote Team](#) (free e-learning, University of Leeds)
- [The NHS Explained: How the Health System in England Really Works](#) (free e-learning, Kings Fund)
- [Improvement Fundamentals](#) (ongoing virtual courses, NHSE)
- [Integrating care: how to develop evidence-based solutions to improve patient journeys](#), 26 August 2020 (free online event, The Kings Fund)
- [NHS Parliamentary Awards](#), deadline 1 September 2020 (NHSE)
- [Vision: Reimagining the future of health and care - The ALLIANCE Annual Conference](#), 7-11 September 2020 (free online event, Health and Social Care Alliance Scotland)
- [Quality improvement and patient empowerment](#), 9 September 2020 (free online event, The Kings Fund)
- [HSJ Awards Application Deadline](#), 18 September 2020
- [Q Exchange 2020 deadline for submitting ideas](#), 22 September 2020
- [QI South West Conference](#), 26 September 2020 (free online event)
- [Hybrid Working Webinar](#), 30 September 2020 (free online event, Future Focussed Finance)
- [Fab Change Day 2020](#), 21 October 2020 (Academy of Fabulous Stuff)
- [THIS Space](#), 25 November 2020 (free online event, THIS.Institute)