1. Improvement

* [Junior doctor-led quality improvement project to improve safety and visibility of an interspecialty referral system](https://bmjopenquality.bmj.com/content/10/3/e001323.info) (BMJ Open Quality, July 2021)
* [Scoping review of balanced scorecards for use in healthcare settings: development and implementation](https://bmjopenquality.bmj.com/content/10/3/e001293.long) (BMJ Open Quality, July 2021)
* [Application of comprehensive unit-based safety program model in the inter-hospital transfer of patients with critical diseases: a retrospective controlled study](http://europepmc.org/article/MED/34256771?singleResult=true#free-full-text) (BMC Health Services Research, July 2021)
* [Hidden labour: the skilful work of clinical audit data collection and its implications for secondary use of data via integrated health IT](http://europepmc.org/article/MED/34271925) (BMC Health Services Research, July 2021)
* [Understanding and Working with Complexity](https://nhshorizons.passle.net/post/102gzim/understanding-and-working-with-complexity) (NHS Horizons, July 2021)
* [How can we transfer service and policy innovations between health systems?](https://eurohealthobservatory.who.int/publications/i/how-can-we-transfer-service-and-policy-innovations-between-health-systems) (European Observatory on Health Systems and Policies, July 2021)
* [Meaningful Changes Leaders Can Make to Promote the Long-Term Well-Being of the Health Care Workforce](http://www.ihi.org/communities/blogs/meaningful-changes-leaders-can-make-to-promote-the-long-term-well-being-of-the-health-care-workforce) (The Institute for Healthcare Improvement, July 2021)
* [Testing Changes for Respectful Maternity Care](http://www.ihi.org/communities/blogs/africa-testing-changes-for-respectful-maternity-care) (The Institute for Healthcare Improvement, July 2021)
* [How to Build a Learning Organization Culture](http://www.ihi.org/communities/blogs/how-to-build-a-whole-system-quality-learning-organization-culture) (The Institute for Healthcare Improvement, July 2021)
* [Sponge-on-a-string cancer test rolled out in Scotland](https://www.ukri.org/news/sponge-on-a-string-cancer-test-rolled-out-in-scotland/) (UK Research and Innovation, July 2021)
* [What Does It Mean to Rethink Quality?](http://www.ihi.org/communities/blogs/what-does-it-mean-to-rethink-quality) (The Institute for Healthcare Improvement, July 2021)
* [Starting your quality improvement journey in an NHS Trust](https://www.picker.org/news/blog/starting-your-quality-improvement-journey-in-an-nhs-trust/) (Picker Institute, June 2021)

1. Patient Involvement

* [Improving communication between health care professionals and patients in the NHS in England](https://www.england.nhs.uk/publication/improving-communication-between-health-care-professionals-and-patients-in-the-nhs-in-england/) (NHS England, July 2021)
* [Shared decision making: shared reality or insider jargon?](https://www.patients-association.org.uk/Handlers/Download.ashx?IDMF=8a8cb262-813e-4b35-9ab2-fdf0ec72c8a8) (The Patients Association, July 2021)
* [Understanding integration How to listen to and learn from people and communities](https://www.kingsfund.org.uk/sites/default/files/2021-07/understanding-integration-guide_1.pdf) (The Kings Fund, July 2021)
* [How will we know integration of health and care services is working?](https://www.kingsfund.org.uk/blog/2021/07/integration-health-care-services-working) (The Kings Fund, July 2021)
* [Expanding the public and patient role in medical regulation](https://www.phgfoundation.org/blog/expanding-the-public-and-patient-role-in-medical-regulation) (PHG Foundation, July 2021)

1. Strategy

* [Lessons from the 2000s: the ambition to reduce waits must be matched with patience and realism](https://www.kingsfund.org.uk/publications/nhs-waiting-times) (The Kings Fund, July 2021)
* [Addressing the care backlog: An essential partnership between primary and secondary care](https://nhsproviders.org/addressing-the-care-backlog) (NHS Providers, July 2021)
* [What has been the effect of the coronavirus pandemic on key population health outcome measures?](https://the-strategy-unit.github.io/708_effect_of_covid_on_pop_health/) (The Strategy Unit, July 2021)
* [A wait on your mind? A realistic proposal for tackling the elective backlog](https://policyexchange.org.uk/wp-content/uploads/A-Wait-on-Your-Mind.pdf) (Policy Exchange, July 2021)
* [The Cost of Inequality – putting a price on health](https://ilcuk.org.uk/wp-content/uploads/2021/06/CSFI-ILC-Business-School-The-cost-of-inequality.pdf) (Centre for the Study of Financial Innovation, July 2021)
* [Tackling obesity: the role of the NHS in a whole-system approach](https://www.kingsfund.org.uk/publications/tackling-obesity-nhs) (The Kings Fund, July 2021)
* [Unlocking solutions in imaging: working together to learn from failings in the NHS](https://www.ombudsman.org.uk/sites/default/files/Unlocking_Solutions_in_Imaging_working_together_to_learn_from_failings_in_the_NHS.pdf) (Parliamentary and Health Service Ombudsman, July 2021)
* [Paying For Health Gains - CHE Research Paper 183](https://www.york.ac.uk/media/che/documents/papers/researchpapers/CHERP183_Paying_Health_Gains.pdf) (Centre for Health Economics, July 2021)
* [Chief Medical Officer’s annual report 2021: health in coastal communities](https://www.gov.uk/government/publications/chief-medical-officers-annual-report-2021-health-in-coastal-communities) (Department of Health and Social Care, July 2021)
* [Department of Health and Social Care outcome delivery plan: 2021 to 2022](https://www.gov.uk/government/publications/department-of-health-and-social-care-outcome-delivery-plan/department-of-health-and-social-care-outcome-delivery-plan-2021-to-2022) (Department of Health and Social Care, July 2021)
* [Public perceptions of the NHS in 2020](https://www.kingsfund.org.uk/publications/public-perceptions-nhs-2020) (The Kings Fund, July 2021)

1. COVID-19

* [Health authorities’ health risk communication with the public during pandemics: a rapid scoping review](https://bmcpublichealth.biomedcentral.com/articles/10.1186/s12889-021-11468-3) (BMC Public Health, July 2021)
* [Coronavirus: the consequences for mental health](https://www.mind.org.uk/media/8962/the-consequences-of-coronavirus-for-mental-health-final-report.pdf) (Mind, July 2021)
* [Unequal pandemic, fairer recovery](https://www.health.org.uk/publications/reports/unequal-pandemic-fairer-recovery) (The Health Foundation, July 2021)
* [Is the cure really worse than the disease? The health impacts of lockdowns during COVID-19](https://gh.bmj.com/content/6/8/e006653.info) (BMJ, July 2021)
* [People’s Perspective COVID-19: Preparing for the future](https://acmedsci.ac.uk/file-download/57914133) (The Academy of Medical Sciences, July 2021)
* [Attitudes towards and experiences of the NHS during Covid-19: views from patients, professionals and the public](https://richmondgroupofcharities.org.uk/sites/default/files/richmond_group_phase_3_report_final_july_2021.pdf) (Richmond Group of Charities, July 2021)
* [The lived experience of disabled people during the Covid-19 pandemic](https://www.gov.uk/government/publications/the-lived-experience-of-disabled-people-during-the-covid-19-pandemic/the-lived-experience-of-disabled-people-during-the-covid-19-pandemic) (Cabinet Office Disability Unit, July 2021)
* [Through the visor 2: further learning from member experiences during Covid-19](https://www.bgs.org.uk/sites/default/files/content/attachment/2021-07-21/BGS%20Through%20the%20visor%202%20-%20web%20version.pdf) (British Geriatrics Society, July 2021)

5. Technology

* [Participatory co-design and normalisation process theory with staff and patients to implement digital ways of working into routine care: the example of electronic patient-reported outcomes in UK renal services](https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-021-06702-y) (BMC Health Services Research, July 2021)
* [The challenges in implementing digital change: cross-government](https://www.nao.org.uk/wp-content/uploads/2021/07/The-challenges-in-implementing-digital-change.pdf) (National Audit Office, July 2021)
* [COVID-19 and the digital divide: Supporting digital inclusion and skills during the pandemic and beyond](https://www.ageing-better.org.uk/sites/default/files/2021-07/COVID-19-and-the-digital-divide.pdf) (The Centre for Ageing Better, July 2021)
* [Digital Health Report: National Attitudes & Behaviours in the UK Today](https://orchahealth.com/wp-content/uploads/2021/07/2107_ICS_Research_Report_2021_National_final.pdf) (ORCHA, July 2021)
* [Care tech landscape review: mental health](https://futurecarecapital.org.uk/wp-content/uploads/2021/07/Mental-Health-Tech-Landscape-Review.pdf) (Future Care Capital, July 2021)
* [Northern Lincolnshire and Goole NHS Foundation Trust gives patients ownership over their care with patient engagement portal](https://www.healthtechdigital.com/northern-lincolnshire-and-goole-nhs-foundation-trust-gives-patients-ownership-over-their-care-with-patient-engagement-portal/) (Health Tech Digital, July 2021)
* [“We want action”: the need to transform mental health services with tech](https://www.healthtechdigital.com/we-want-action-the-need-to-transform-mental-health-services-with-tech/) (Health Tech Digital, July 2021)
* [Three new Trusts join nation’s largest medical staff bank](https://www.healthtechdigital.com/three-new-trusts-join-nations-largest-medical-staff-bank/) (Health Tech Digital, July 2021)

6. Awards, Events & Training

* [QI South West Conference](https://www.qisw.uk/) - 14 August 2021 (free virtual event, abstract submissions now open)
* [Technology & Data in 2030 - 9 September 2021](https://events.catalyst.nejm.org/events/technology-data-in-2030) (free virtual event, NEJM Catalyst
* [Fab Change Day 2021 - 24 November 2021](https://fabnhsstuff.net/campaigns/fabchange21)
* [COVID-19: Psychological First Aid](https://www.futurelearn.com/courses/psychological-first-aid-covid-19) (free virtual course, Public Health England)
* [Collaborative Working in a Remote Team](https://www.futurelearn.com/courses/collaborative-working-in-a-remote-team) (free virtual course, University of Leeds)
* [Improvement Fundamentals](https://www.england.nhs.uk/sustainableimprovement/improvement-fundamentals/) (free ongoing virtual courses, NHSE)
* [Uplifting resources for the NHS from the NHS](https://library.nhs.uk/nhs-staff-and-learners/uplifting-resources/) (Health Education England)

