

Festival Programme

Monday 17th October

- 10.30 - 11.00** **Whose Shoes Meaningful Coproduction when Working to Improve Patient Experience**
Gill Phillips
[Find out more and book here](#)
- 12.30 - 13.30** **Sharing Best Practice to Facilitate Service Improvement**
Roy Lilley
[Find out more and book here](#)
- 15.00 - 16.00** **Red to Green**
Pete Gordon - ECIST Head of Emergency Care Improvement
Spencer Humphrys - ECIST Improvement Manager
Helen Bennett - ECIST Senior Improvement Manager
[Find out more and book here](#)
- 18.00 - 18.30** **Kindness and Positivity**—improving staff wellbieng
Paul Devlin
[Find out more and book here](#)

Tuesday 18th October

- 12.00 - 12.30** **Trauma Informed Support for Your Team**
Kenny Gibson
[Find out more and book here](#)
- 14.00 - 14:30** **Sharing Best Practice & Networking by Starting Simple**
Jennie Negus
[Find out more and book here](#)

Wednesday 19th October

9.00- 9.30

Leading by Example to Empower Staff

Roy Lilley

[Read more about this session and book](#)

12.30 - 13.00

Kindness and Positivity

Paul Devlin

5 high impact actions you can do to improve staff wellbeing

[Find out more and book here](#)

13.30 - 14.30

Supporting your Team Being an Ally - Being Better Not Bitter

Nichole McIntosh

[Find out more and book here](#)

Thursday 20th October

8.30 - 9.00

Kindness and Positivity

Paul Devlin

5 high impact actions you can do to improve staff wellbeing

[Find out more and book here](#)

10.00 - 10.30

Kind Language and Supporting Staff through Bereavement

Jules Lewis

[Find out more and book here](#)

Friday 21st October

10.30 - 11.00

Kindness and Positivity

Paul Devlin

5 high impact actions you can do to improve staff wellbeing

[Find out more and book here](#)

14.30 - 15.00

Reconditioning Games

Nick Holding ECIST

Helen Bennett – ECIST Senior Improvement Manager

Geraldine Rogers - Director of Nursing for Leadership & Quality, Nurse Fellow for Older People, NHS England East of England

Debbie Whittaker - Regional Lead for Discharge and Quality, NHS England East of England

[Find out more and book here](#)