QI Evidence Update
April 2020

Our top 3 reads

- How to create real, lasting change after COVID-19 article and tool (The RSA, April 2020)
- Online Engagement: A guide to creating and running virtual meetings and events (NCCPE, April 2020)
- ELFT Quality Improvement Department 'tests' virtual Pocket QI training – Cycle 1 (March 2020) and Cycle 2 (May 2020)

Improvement

- Choices for the "New Normal" by Don Berwick (JAMA, May 2020)
- Quality improvement in the time of COVID-19 – a change strategy well suited to pandemic response (Canadian Association of Emergency Physicians, May 2020)
- Healthcare improvement in the time of COVID (Q Community, April 2020)
- 'Weeknotes' from Q community – what's happening across improvement? – Week 1 and Week 2 (Q Community, May 2020)
- How QI teams are responding to COVID-19 (BLOG) (LifeQI, April 2020)
- PDSA during the COVID-19 Pandemic (VIDEO) (Advancing Quality Alliance, April 2020)
- Learning the lessons: techniques to capture and share the learning (VIDEO) (HEE, April 2020)
- The Academy of Fabulous Stuff – Covid Resources & Innovations (Fab, Ongoing)
- The Academy of Fabulous Stuff #NoGoingBack (Fab, Ongoing)

Wellbeing

- To Take Care of Others, Start by Taking Care of Yourself (Harvard Business Review, April 2020)
- Working from Home and Wellbeing – Collection of Resources (HEE, April 2020)
- The psychological needs of healthcare staff as a result of the Coronavirus pandemic (British Psychological Society, March 2020)

Adjusting to remote working

- Stop Zoning Out in Zoom Meetings (Harvard Business Review, May 2020)
- Leading virtual meetings – top tips (The Kings Fund, April 2020)
- Leader's remote working handbook (PA Consulting, April 2020)
- Break Up Your Big Virtual Meetings (Harvard Business Review, April 2020)
- How to Combat Zoom Fatigue (Harvard Business Review, April 2020)
- How to Make Your (Now Virtual) Event Shine (MIT Sloan Management Review, April 2020)

COVID-19

o [Covid-19 Guidance and Resources](#) (The IHI, April 2020)
o [Coronavirus guidance for clinicians and NHS managers](#) (NHSE/I)
o [Finding the evidence: Coronavirus](#) (Public Health England, March 2020)
o [NICE rapid guidelines and evidence reviews](#) (NICE, March 2020)
o [Coronavirus (COVID-19) - Cochrane resources and news](#) (Cochrane, March 2020)
o [The Royal College of Emergency Medicine Covid-19 Resources](#) (RCEM, March 2020)
o [HFMATalk Covid-19 Podcasts](#) (HFMA, Ongoing)
o [Critical care services in the English NHS (BRIEFING)](#) (The Kings Fund, April 2020)

Technology

o [University Hospitals Birmingham starts AI melanoma pilot](#) (Health Tech Newspaper, May 2020)
o [Video messaging service supports Tunbridge Wells Hospital's Neonatal Unit](#) (Health Tech Newspaper, May 2020)
o [HTN Trends Series: Health tech leaders highlight challenges and responses during COVID-19](#) (Health Tech Newspaper, April 2020)
o [COVID-19 and Early Intervention: Evidence, challenges and risks relating to virtual and digital delivery](#) (Early Intervention Foundation, April 2020)
o [Virtual health care in the era of COVID](#) (The Lancet, April 2020)
o [Clinically-proven gamification app teaches positive inhaler technique; crucial for managing asthma](#) (Health Tech Digital, April 2020)
o [NHS Wales to implement IBM Watson COVID-19 virtual assistant](#) (Health Tech Newspaper, April 2020)
o [The Keys to Effective Telemedicine for Older Adults (BLOG)](#) (The IHI, April 2020)

Events & Training

o [TEDx NHS Talks](#) from [2019](#), [2018](#), [2017](#) and [2016](#) (free for limited time, TEDxNHS)
o [Coronavirus (COVID-19) programme](#) (free e-learning, HEE, March 2020)
o [Collaborative Working in a Remote Team](#) (free e-learning, University of Leeds)
o [The NHS Explained: How the Health System in England Really Works](#) (free e-learning, The Kings Fund)
o [Improvement Fundamentals](#) (ongoing virtual courses, NHSE)
o [Elective Care Community of Practice online platform](#) (free – join now!)
o [Fab Change Day 2020](#), 21 October 2020 (The Academy of Fabulous Stuff)